Issue 4 **January 2012**

TEAMTalk

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Kleeneze hits the road again

New Year Goal Setting

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The hidden cost of the cuts





Miami part 2 – Another chance to qualify for this incredible Destination. Find out how.





Hello and welcome to the first issue of Team Talk in 2012!

If you're still full of the resolve that automatically comes with the dawn of a new year, then this issue will hopefully set that resolve and make you even more determined. If you're wavering with your goals or motivation then I'm fairly optimistic that you'll find what you're looking for over the next 26 pages too!

There probably isn't a better year to be talking about goals and goal-setting than 2012. The year has become synonymous with the Olympics. In fact, it's even the reason that most of us are pronouncing it 'Twenty Twelve' rather than the more complicated mouthful that is Two Thousand and Twelve.

2012 will be, for every athlete who is taking part in the Olympics, the culmination of years of hard work. Since the bid was won back on 6 July 2005, their goals were set and hours of training immediately commenced. It's highly doubtful that any of them will have woken up on 1 January and thought 'oops, I'd better start training for that event now, as there are only a few months left.'

All of them will have put in hours, weeks, months and years of training for this one ultimate goal. There will have been good days and bad days, but nothing will have caused them to waver in their resolve.

And the difference between those who take a place on the podium and those who don't? It won't be the hours of work that were put in, because everyone will have put in the same amount of work. It won't be their natural skills even, because each and every one is a talented, hard-working person. It will be all down to one thing - the belief that they could do it.

I'm going to pinch something that Craig White told me after he'd been watching the Beijing Olympics in 2008 (cheers Craig!), because it's always been something that's stuck in my mind. It was an interview with Olympic medallist, Victoria Pendleton in which she'd said that although the Gold Medal was always her goal, it wasn't the outcome that she was focused on. What she did was to take the end goal, sit down with her trainer and make a plan of what she had to do daily to reach that goal. Then she focused on the process. Focussing on that Gold Medal wasn't what got her to where she was – it was the process.

2012 is your year to do with as you wish. It's a fresh, blank slate. Make it count!

Maybe you're reading this now and thinking how on earth you could be compared to an Olympic athlete in any way. Trust me, as I sit at my desk replete with coffee and obligatory afternoon biscuit, I'm pretty far away from Olympian fitness myself. However, the one thing we all have in common is wanting to achieve something with our lives. What an Olympian can teach you is actually how to change that desire into something tangible.

Your goal is just as important as winning the Gold for your country. To be honest with you, I think it's even more so simply by virtue of the fact that it's your goal. Goal-setting is the same for an Olympian as it is for us mere mortals — no matter what you're striving to do.

In this month's magazine, we've spoken to those such as Geoff Webb and Jackie White — both serial goal-setters and goal-achievers — to get you some tips on how to realise everything you've set out to do this year. We've looked into the new tools that you can use to help you get there. And we've thrown in a few competitions to win some life-changing books to boot.

2012 is your year to do with as you wish. It's a fresh, blank slate. Make it count!





Page 4 ezeparty is here!

The long-anticipated wait for ezeparty has paid off as hundreds of Distributors set up their first parties

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Miles and miles of inspirational training

The Kleeneze roadshows are back! Hear from one Distributor who travelled 1,310 miles to get her business back on track

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You can't fail to shine

Gold Premier Executive Distributor, Jackie White shares the big goals she has lined up for 2012



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Miami's set to be the biggest Destination Kleeneze has ever seen. Make sure you join us!

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Go for No - one year on

It was just over a year ago that authors Andrea Waltz and Richard Fenton took to the ICC stage. Team Talk decided to track down one Distributorship and find out how Go for No had changed their business one year on



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The hidden cost of the cuts

Sometimes the smallest of things can see a situation spiralling out of control. We speak to one Distributor who took up the Kleeneze lifeline

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Find out how to set those goals that will inspire you throughout the year and see you achieve even more than ever



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Twice as nice in January

Grab one of two prizes in our double competition this month!



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A note from Jamie Stewart

A round up of this Period's news, stories and successes from Kleeneze's Managing Director, Jamie Stewart

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Recognition

Period 12 was a record one for Sales Plan movement. Find out who are top Network achievers were

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Bulk Sales

It's been sales galore this Period. Check out where you've come in the chart

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Bulk Sales - Top 100

The back page is the place to be! Congratulations to our Top 100 in Period 12

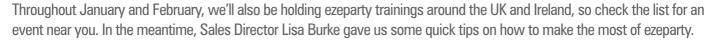


"If it ain't broke, don't fix it," the saying goes. Well, the Kleeneze opportunity is certainly something that doesn't need fixing. We've been successfully trading for 89 years and have changed countless numbers of lives thanks to our unique compensation plan.

However, there's no reason why we can't improve on the opportunity and ezeparty is already doing just that! Our new ezeparty programme is seeing Distributors throughout the Network increase their personal retailing and build their teams, as ezeparty is attracting an even wider audience to the Kleeneze opportunity.

By now, you will have heard all about our ezeparty programme (if not, visit our YouTube site and catch up with the Launch trainings — www.youtube.co.uk/kleenezehq). You can also visit

the DSA to find out all about how to host a party, as well as ice-breaker games and Distributor testimonials.





With over 25 million homes in the UK, we only need to work the numbers of people to get the number of parties we require.

- Remember the word 'no' is a very
 exciting one, as the more we hear it the
 closer we are to a YES. So stack the
 numbers up in your favour if you ask
 enough people to have a party for you,
 your diary will be full of bookings in no
 time.
- Always use the product yourself and you will soon be shouting about the benefits
- Challenge yourself to book a party every day and don't stop asking people until you have secured a booking
- Chat with anyone you meet or do business with (hairdresser, dry cleaner, post office etc.) about what you do
- Book yourself into any local fêtes or fairs to promote hosting a party and offer a free prize draw (ask your Upline for help here)

- Never ask: 'when would you like the party'. Instead, always say: 'I can do next...day/week or the following ...day/week' to ensure you book as close in as possible.
- Fundraising It is up to your discretion how much of your commission you are willing to donate. You can also use the host gift programme to donate products for raffles and fundraising events.
- Yellow Pages: look at all the companies and businesses which may allow you to do a party
- Get a list online or at the local library for all groups and societies who may be looking for a guest speaker.
- Make a long list of everyone you know and pick up the phone – find the words most comfortable to you something like this:



Then say: 'I am so excited, I have just started my own business called ezeparty. I hope you can help me; it would be really great if you could get a few friends together at your house one night over the next couple of weeks. I will bring along a special selection of our ezecook products, do a quick fun demonstration showing how using our time saving gadgets and kitchen accessories, everyone and anyone can turn the easiest and quickest of recipes into delicious feasts that will look and taste like you have spent all day in the kitchen.

The products I show will be available to order and, as a thank you, you will get loads of great freebies.

I would love you to be one of my first hosts, which date would suit you best -(date/dates)?'

Overcoming objections

Once you start asking people to host parties, you will hear many reasons why people can't or won't hold their own, but with practice you will learn to overcome these objections.

I don't know anyone

This is said because they are worried that no one will turn up at their party. Reassure them that you will help with their guest list. People will often bring a friend who could also bring a friend, and you will be glad of the practice however small the group is.

My room is too small

"Small rooms give the best atmosphere — how many people would you be comfortable with in your room?" Saying this will reassure them that they don't need large numbers to attend.

I will ask around

"Great, what I would love to do is pencil in a provisional date; we can always change it later if there is a better day for your friends."

I haven't got time

"I understand, busy people often have parties as a way of getting friends together who they don't normally see because of their schedule. Maybe I could call you in a few weeks time and hopefully things will be less chaotic?" Most people will say that's fine so make sure you make a note in your diary to follow-up.

How to register your new recruits as an ezeparty distributor

Once you have someone who would like to join you as an ezeparty distributor you should send them an invitation to register.

You can do this through your ordering site and clicking on xxxx button and selecting ezeparty.

The next step is for them to schedule their first 3 parties so they can order their kit.

Starter Kit launch offer

To come.

Are you happy in your present job?

Have you a need/want for more money?

Open your mouth – open your business.

Don't forget:
Carry sponsoring
information with you
wherever you go

Ezeparty training dates 2012

Thursday 12th Jan	Warrington	Park Royal Hotel, Warrington
Monday 16th Jan	Leeds	Village Hotel, Leeds North
Tuesday 17th Jan	Newcastle	Village Hotel, Cobalt Business Park
Wednesday 18th Jan	Edinburgh	Thistle Hotel, King James Hotel
Monday 23rd Jan	Leicester	The Belmont Hotel
Tuesday 24th Jan	Warwick	Glebe Hotel
Wednesday 25th Jan	Cardiff	Best Western New House
Thursday 26th Jan	Exeter	Woodbury Park Hotel & Golf Club
Monday 30th Jan	Bournemouth	Village Hotel, Bournemouth
Tuesday 31st Jan	Wokingham	Best Western Reading Moat House
Wednesday 1st Feb	Maidstone, Kent	De Vere Village, Maidstone
Monday 6th Feb	Dundalk, Ireland	Fairways Hotel





The ezecook party starter kit provides you with:

- · Demonstration samples from the ezecook range
- · Ezecook tablecloth
- Training manual
- Host stationery
- Catalogues
- Party host promotional literature
- Online resources including recipe cards and email invitation templates
- Promotional merchandise

The kit, which has a total value of over £260, is available for half price at £130 as soon as you have a minimum of three confirmed party bookings.



host rewards!

Your host could be rewarded handsomely with the following offers:



Host thank you gift!

Host a Party and receive a

FREE Ultimate Onion and

Vegetable Chopper worth

£10.00/€12.00



- As a host you will receive 10% of party sales to spend on goods of your choice
- Two booking gift free accommodation in selected hotels across the UK & Ireland when 2 guests hold their own parties within 8 weeks (min £100 sales) conditions apply

Whether you're looking for cooking tips, new recipes or just having a night in with your friends then hosting an ezecook party is easy and fun! Ask your host for more details on how to book a party.

Miles and miles of inspirational training

How would you like a load of staff members from Kleeneze HQ to come to your home next year?

No, we didn't think so! That's why we've hired a venue NEAR you instead for the next run of the immensely successful Kleeneze LIVE! tour. And, before you think that's not much better either, rest assured we'll be bringing some top Network leaders with us to give you the cream of business training along with some fantastic exclusive offers too.

Of course, if you can't make the Kleeneze LIVE! near you, you can attend any of the eight dates we have lined up from March until July. In fact, last year, we even had Distributors attending quite a few!

We asked **Senior Distributor**, **Adele Gallacher**, to tell us a little bit about her
Kleeneze LIVE! experiences earlier on
this year:

"I attended three Kleeneze LIVE! events this year and it has lifted my business and shaped my plans. I don't drive, so it was a lot of buses, trains and walking!

 Newcastle (340 mile round trip). I had to go to see Geoff Webb do his ecommerce training. It was such an important business tool, that I wanted to know about it. It was great to meet friends there and get talking to other Distributors.

- 2. Falkirk (130 mile round trip). I took some team members to this one, including new Distributors who had only started the day before. It really inspired them to achieve their Fast Start Bonuses and reach 10%. Richard McCann was amazing; his story showed how he overcame himself to get to success. Whatever you are overcoming do it as fast as you can. I'm using Kleeneze to change my life so the perseverance he spoke of was jaw-dropping.
- 3. Bracknell (840 miles round trip). Fantastic speakers here. Amanda Holland's honesty that she hadn't done so well sometimes, but simply worked harder was just what I wanted to hear. You have to work even when it's not all going your way. I met a lot of my Facebook and Twitter friends for the first time here and it was great to see all the recognition down there. After Bracknell, I had exactly what I needed to re-plan and change.

Total mileage was 1310, mainly by public transport, but to hear such fabulous speakers and see so much success, it was worth it. Oh, and it was great to three-foot-rule on the way to them!

You have to be there. It is great when information is passed on, but being there to feel the excitement and hear snippets that can change your business because they are relevant to you is amazing.

My business has grown this year. I have contact with many through Twitter and Facebook and a great support network. Attending Kleeneze LIVE! is a great way of inspiring your team, hearing great speakers and seeing what others are achieving. Be a part of it and share your sunshine. Everyone attending makes the meeting better."

I attended three Kleeneze LIVE! events this year and it has lifted my business and shaped my plans. I don't drive, so it was a lot of buses, trains and walking!



You can still catch the trainings that Adele spoke about on our YouTube site – www.youtube.com/kleenezehq.



Kleeneze LIVE! 2012

March

Saturday 17th Warwick – Stoneleigh Park Saturday 31st Belfast – Park Plaza Hotel

April

Saturday 14th Falkirk – Inchyra Grange Hotel
Saturday 28th Dublin – Red Cow Moran Hotel

May

Sunday 13th Bristol – The Bristol Hotel

June

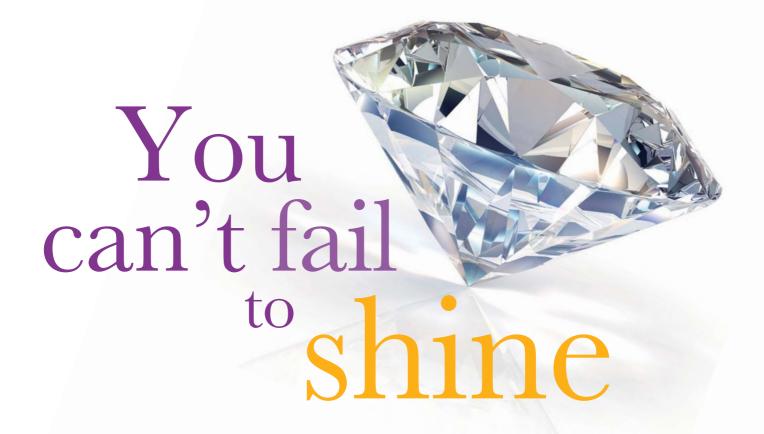
Saturday 9th Newcastle – Lancastrian Suite

July

Sunday 1st Bracknell – Blue Mountain Golf Club Sunday 15th Warrington – Park Royal Hotel

Booking codes coming soon!





Gold Premier Executive
Distributor, Jackie White has
some big goals lined up for 2012
and a very specific plan of how
to achieve them.

Team Talk caught up with the Vision Group leader to find out exactly what they are, along with her predictions for the year ahead.





What are your goals for 2012?

One goal remains consistent every year and that's to bring more people through the plan. This year, it's also to have a fabulous ezeparty business and to train lots of people on all the little things to make a successful party planner. I want to find some ezeparty superstars this year, either from within the business, as well as through new people coming in too.



You've been involved with party plan in the past, haven't you?

Yes, for 31 years before I started with Kleeneze. Throughout the 14 years we've been in Kleeneze, lots of people have asked me why I didn't do party plan. In fact, I do know people who have done very successful Kleeneze parties at Christmas, but for me, party plan isn't just for Christmas, it's for life. I've always felt that previously the company didn't have the right infrastructure for party plan; and I wasn't going to change a winning formula which was concentrating solely on catalogue retail business and teaching people to do that.

Once I heard what was happening with ezeparty, I got so excited about it. With what Kleeneze has now – catalogue home-shopping and ezeparty with the right income structure and the right compensation plan, I really believe we are second-to-none in the UK. I don't think there's another company that can offer what we offer. We've got it all.

The most exciting thing is that with home shopping, you can always - right at the very last minute - gain more sales and hit your bonus. You can always go out and put out more catalogues in that final week and hit a higher target to ensure your income. With party planners, if you have parties planned and there are a couple of people who can't make it for some reason, it's very difficult to replace them in that last week. Thanks to the retail side of the business, you can and have the ability to put those catalogues out and achieve your bonus. That's so powerful, because you don't have that normally in party plan

businesses. Couple these two together and we've got the most powerful income structure ever.



So ezeparty is something you should couple with your retailing business?

I think it's got to be handled right. We'll have to do something within our business opportunity meetings to encompass party planners who will be there. We need to be looking at our meetings and putting an infrastructure in place so the information will appeal to both parties.

Some people are going to join Kleeneze categorically to do ezeparty; either because they've had party plan experience or because they don't like the idea of putting catalogues out. ezeparty is a different avenue. Once they come to the business opportunity meeting and they see the calibre of people earning fantastic income from catalogue homeshopping, they will start to see the wider opportunity and the chance to double their income.

On the other side of the coin, there are a lot of people who are going to join the catalogue side of the business, because they'll feel they don't have the confidence to stand up in front of people and demonstrate. I also feel that coming to meetings, listening to a bit about ezeparty and talking to party planners to see the sales that they are doing will help some people cross-over and do a bit of both. And why not? It's a two-pronged earning opportunity.



Is it a lot of work to organise a party?

No. Basically, it's like starting with Kleeneze. When you start, you go out cold and start to build regular customers, taking around 6 months. When you start with party plan, you usually start with your friends and family, asking them to hold parties for you. The skill to me is not moving the products. The skill to party plan is coaching the hostess, so they have a big enough attendance to get more sales. Get that right and your parties will be successful. It's the same as Kleeneze, it's a numbers game.

The next skill is booking parties from that party. Therefore, you have further business. Start with 6 parties and book two at each, then you've got twelve, then 24 and so on. You can imagine how big that can grow.

Is it easier to recruit with party plan then?

You're not doing one big recruitment drive. Just by asking 12 people in a room if they want to do this, you'll be met by silence. However, what you will have is 12 contacts from that party. They'll be interested, because they've seen how it works, seen the fun aspect, seen the product range and they've seen you. It's important not to be ultra-professional and slick, though, otherwise people won't believe that it's something they can do. Part of the skill is not to be too slick, just to be professional in a quiet sense.



How do you feel about ezeparty in 2012?

What we must remember is not to go off on a tangent and just think ezeparty. We have to think both. Our catalogue homeshopping is the greatest way to market in the world.

I've built million-pound teams with party plan throughout my years, but Kleeneze has always been the biggest with homeshopping. Couple that with ezeparty and we've got a winner.

It's like a diamond our business now – it's got so many facets to it, you can't fail to shine.

I don't think there's another company that can offer what we offer.
We've got it all





Are you excited about the coming year then?

Absolutely! Going into 2012, all these fabulous new people we've had join our business in 2011 are starting to blossom. And on top of that we'll have more people coming into the business.

If, this year, everyone worked the system. treated this like a business and had a vision for where they want to be in the future, it will not fail. Keep on sponsoring persistently and consistently. A couple of people a year doesn't crack it. Our job specification is to bring a couple of people in a week. Keep on doing that and your next year will automatically be better.



Is January a better time to sponsor?

The best time to sponsor is in your head. Every Period is a great time to sponsor. A lot of Distributors will go out to advertise more at this time of year, because people will be finishing Christmas jobs or studies etc. But things like that are happening every month of the year! The speed of the leader is the speed of the team – that's the key to a successful year. The excitement and the zip that people hit the deck in January with should be kept all through the year and then they'll see growth.



Personal or business goals - which is more important?

Both. People should get their goals on paper and start making them happen. Their business goals should be interlinked with their personal goals. It's sometimes the personal goals that get people out of bed in the morning. If that goal is powerful enough, it drives them to drive their business.

Everyone is different. We were motivated by income, because we knew if we got that right, we could have everything we ever wanted. We asked our sponsors if

we want to earn that income, what does our structure need to look like, what do we have to have, how many people do we need to have. Then we drew it out on paper, so we knew exactly what it needed to look like.



When you first started with Kleeneze, what helped you keep that drive and motivation?

I knew that things wouldn't happen overnight. I knew that it would take a lot of hard work and I had the idea of what it took to get what we wanted.

Setting goals is very important, but unless you have the structure of the activity you have to do on a daily basis to reach those goals, you're onto a loser before you even start.

No business ever succeeded without a

plan. People feel that setting goals and

getting excited is enough - it's not! It is part of it, but every day should be written down - like a I've built million-pound teams school timetable! All with party plan throughout my years, the people but Kleeneze has always been the that I know, biggest with home-shopping. within the Vision group Couple that with ezeparty and who are very we've got a winner successful have something like this drawn out on a weekly basis - what they're going to do, what their activity goals are how many flyers they have to put out - right down to the little things. If you don't know what you're going to do next, you procrastinate and procrastination

doesn't pay any money.

Is the reality of working for yourself different to how you think it would be?

The biggest draw to Kleeneze is having no boss and having the freedom. However, it's the biggest drawback too. When people who are used to being employed, used to having to get into work at a certain time, going home at a certain time and having their lunch at a certain time, are given all this freedom, they can waste that time. They may have a written plan, but they think I'm just going to have a couple of lie-ins. That's when the bad habits start. I feel, if people worked as hard for themselves as they do for a boss, who doesn't really care that much, everyone would be successful.

It's just having that personal discipline. If your goals are big enough and you're serious enough. If you have them written down and have someone to coach and mentor you, then you're on to a winner.

A year is only 12 months, don't waste any of them. Every Period will count to your end picture. In fact, every Period is a piece of the jigsaw and when worked to full potential, will give you your end picture. Set a goal for each Period and work to achieve it, then you will have



your annual goal.

It's still red hot!

Missed out on the first part of qualification for Miami? Dry your tears, because the great news is that due to the massive numbers that have already started to make the first steps to qualify, those at HQ who are in charge of the calculators have come up with a very satisfactory sum!

In a nutshell, the budget for Miami has been increased and a second part to the criteria created! It's another chance for those who missed out the first time to qualify and for those who have just joined—you could be joining us in Miami come November!

My, Am I going to Miami!

Ex-public sector worker, Paul Tawn set up his Kleeneze business in April 1998.
Originally working the business alongside his full-time job, he was quickly earning just under £300 in his spare time. Within 10 months, his income had increased to £1,000 every Period.

Paul carried on building his business on a part-time business until he was earning £2,500 per Period and then made the decision to concentrate on Kleeneze full-time.

Now Paul shows other team members how to take the same journey he took and as a result, with a new Gold Distributor in his Downline, is in qualification for Miami.

To get into Miami qualification, you had to break a new Gold. How do you go about this?

Firstly, you need to identify someone in your team who wants to go Gold. Tim (Mawby) made it clear that he wanted to achieve Gold in Period 10, so then we put a plan together and got to work*.

Once your team member gets to Gold, how do you keep them motivated to stay on track?

The main key I think is regular contact, whether by phone, face to face or email. In most cases, all three! Also trainings play a major part in regular injections of motivation.

I think our training meetings are key to our business moving forward. I heard once that, bums on seats will reflect in your business growth and income growth and it's true.

Can you tell us a little bit about some of the coaching that you've done?

In my PSG (Personal Sales Group), we have sizzles and the Bronze Executive Distributors and Gold Distributors within my team also hold regular sizzles. I speak with my PSG regularly to give them encouragement. We also track our business & goals weekly.

*See Tim's story overleaf



Paul Tawn, Silver Executive Distributor



I'm saying iCan to Miami

Tim Mawby was a science and maths teacher for 19 years before health problems, exacerbated by stress, forced him to leave. Once his health had improved, he started training as a driving instructor, but found it difficult getting enough pupils in a very competitive market.

Tim and his wife, Elaine, had been Kleeneze customers for many years but only then, desperate for more income, he chanced upon the 'wanted' slip in the back of the catalogue pack. Now they're on their way to qualify for Miami!

"The longer I did Kleeneze, the more I knew there was no way I ever wanted to work for an employer again! I work my hours. They might be long hours, I might finish late, I might start early, but it's because I choose to.

I have been so much healthier, being out and about, instead of stuck in a stuffy classroom. It became obvious that Kleeneze was going to become my main employment.

Early in April 2011, I emailed everyone Downline to me to introduce myself and inform them that I intended to become their Upline Gold in the run-up to Christmas!

At the end of May, I got a reply, from a hard working couple in my team who are also determined to go Gold in the very near future, offering to help.

At about the same time, I had an email from our Upline SEDs, Jaime and Adele de Caso, inviting us to a Rising Stars programme, offering those of us who accepted additional help in growing our businesses.

At the end of the very first meeting, I announced that I would go Gold in Period 10.

It was incredibly hard work, but I had made a plan and had some excellent hard-working team members, without whom I could not have done it.

Failure was clearly not an option. In all, I worked 27 out of 28 days in Period 10. In the last 4 or 5 days of the Period 7500 points still seemed a long way off. I was feeling shattered. Jaime and Paul phoned me every day to give me constant encouragement and my team were all behind me.

Then I got it! I hit Gold! The feeling was fantastic! The recognition was fantastic! Oh! And the cheque was pretty good too!"









Qualification period is Period 13, **2011 to Period 9, 2012 inclusive.**

Period 4, 2012

Route 1

- Sales Plan success (for the first-time), to a minimum of GOLD Distributor
- · Maintain the new level for a further three Periods
- Any Distributorship achieving Sales Plan success (for the first time), to Bronze **Executive Distributor level or above will qualify** for the Top Qualifiers group (All SEDs and Premiers that qualify for Miami will automatically be placed in the Top Qualifiers group)

Route 2

- For existing Seniors, Executives. SEDs & Premiers
- Break a FRONTLINE Gold Distributor (that goes onto qualify for Miami via Route 1 of the criteria)

Route 3 TOP 10 NEW BUSINESS achievers

- · New business is all sales generated by anyone that you sponsor directly or initiate into your downline during the criteria qualification period (Period 13, 2011 to Period 9, 2012 inclusive)
- League Tables will be issued from Period 1 to Period 8 inclusive.

Minimum personal requirements for all qualifying Route 1 and Route 2 Distributors

- · £3.000 personal retail
- 15 activations at 250BP includes downline initiations
- All qualifying Distributorships at the levels of **GOLD, SENIOR and BRONZE EXECUTIVE must** demonstrate positive year-on-year growth, compared to the same period in the previous year.

Premiers and SEDs — Alternative to the RETAIL personal requirement.

• 40 Activations at 250BP - includes downline initiations

Michael Khatkar says...

By the end of Period 12, we had a phenomenal number of Distributors in qualification for Miami. In fact, there were over 200 - more than we even took to New York! To be honest, it was far more than expected and we suddenly realised Miami really had captured your imagination more than we ever anticipated.

Michael Khatkar Director of Network Develo

So, after lots of calculations and furrowed brows, we decided there was only one thing for it. We were going to increase the budget, add a second part to the criteria and have the BIGGEST number of qualifiers for an international Destination in the history of the company!

Miami part 2 was designed with a couple of things in mind. The first was to help you to not only build your business, but to build a strong business. The second was to emphasise bringing new people into your business and increase their sales. I don't need to tell you what that particular equation brings about (but I will anyway!) - new people plus their sales equals retention!

A quick rundown of the qualification criteria:

If you haven't achieved Gold Distributor level yet, you need to do this by the end of Period 4 and maintain it for three Periods. The fantastic part about this is that if you're building a good, solid business, which is probably what you

came into the business to do, you'll want to make this step anyway. So it's being rewarded for doing what you set out to do in the first place!

For everyone else, you need to take one step up the Sales Plan and hold it for those three Periods (so if you're at Senior Distributor level, you need to achieve Bronze Executive Distributor level).

The New Business section is all about helping your new starters increase their sales. This will, of course, help increase retention in your business and help your qualification route to Miami.

All in all, you can see why it's still red hot!

Yes, yes, I know I'm always excited about our Destinations, but this has really sent me into overdrive! I was always expecting good numbers for this one, but this is simply incredible.

Congratulations to everyone who's in qualification at the moment. Your effort will be rewarded. For everyone else, I hope the second part of our criteria inspires you to go on and build your business up to a stronger position than ever before. See you all in magical Miami!

If anyone has any questions regarding the new criteria, you can contact me at Michael.khatkar@kleeneze.co.uk.

Go for No — one year on

This time last year, the Network were in the grip of Go for No fever. A personal development programme created by Richard Fenton and Andrea Waltz, Go for No is all about increasing your success by intentionally increasing your failure rate. Simply put — the more times you hear the word 'no', the more times you are going to hear the word 'yes'.

"It's funny how the word 'yes' is always looked at as so positive and wonderful," say Andrea and Richard. "And it is – don't get us wrong. We like yeses as much as the next person, but clearly 'no' has gotten a bad rap! The problem is, of course, that you're going to hear the word no – even if you are really good!

"When you look at the great success stories of our time, and you peel away the outer layer – the glitz and glamour of what is seen on the surface by the general public – what you discover are stories of what we might call 'successful failures'. Virtually every successful person you can think of got there not just by failing, but usually through MASSIVE failure."

With so many Distributors throughout the Network taking up the Go for No challenge, Team Talk decided it would be good to track down one Distributorship and find out how Go for No had changed their business one year on.



Gold Distributor, Jill
Mason has found that
Go for No has not only
helped her business
grow, but it's also had
the fantastic side-effect
of boosting her
confidence in
everyday life.

Before hearing about Go for No, how did you manage situations such as sponsoring?

I wasn't too bad at making the initial followup calls, as they had requested the information and I was technically just answering any questions they had. What I did find challenging, however, was actually 'closing' the call! I would be very stressed thinking they were going to say no and found it hard not to take this as personal rejection.

What was it about Go for No that clicked with you?

I think it was the fact that by focusing on trying to hear the word 'no', it flipped the coin, so to speak, and eventually, with some practise, it took away my fear of rejection.

Once you decided to start using it, did you find more people saying yes?

I certainly found that more yeses were surfacing when using this strategy and sometimes they crept up on me when I least

expected it! Maybe this was because I'd geared myself up to Go for No!

What about other effects the programme had?

I found my confidence increasing the more people I spoke to. The fear of rejection was being diluted as I heard more and more 'no's.

I think the main thing that got us to New York was developing a 'belief' in ourselves that we could achieve this fantastic reward. However, I'm pretty sure that this new found belief came from applying Go for No, as this increased my confidence greatly.

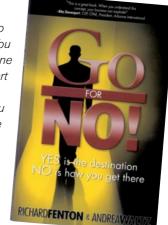
Nearly one year on from when Andrea Waltz and Richard Fenton were our guest speakers, how has your business changed?

We have continued to grow our business over the past year at a far bigger rate than ever before. We have achieved our goal of a team turnover of over £100,000 this year, almost double that of last year. Once you understand that the rejection is not personal, your confidence will grow and so, in turn, will your business.

So, one year on since we started celebrating Go for No and it appears to be working!

"It's natural to be excited about our successes and to celebrate them, to give ourselves a reward," says Andrea Waltz. "But, if the key to success is to increase our no's, then it only makes sense to celebrate our setbacks as well. Yes, you read right: if someone turns you down, celebrate it! When's the last time you rewarded yourself for failing or hearing a no? Probably never! Instead of mentally punishing yourself for not succeeding, what if you bought yourself an ice cream cone and said, 'I'm one step closer to success!' The 'no' will stop having the negative hold it has on your thoughts and emotions.

"That's the great thing about this strategy, because ultimately for this to work, you've got to get into action. You have to step outside your comfort zone and start hearing no's! When you start hearing no's and start thinking differently about no, realising that you are on the right path, you'll feel more empowered than ever before."





The hidden cost of the cuts



Elaine & Martin Spafford, Bronze Executive Distributors

In today's climate, losing your job is a very real fear for many. Thoughts of how you will be able to pay for your mortgage and feed your kids can be an incredibly panic-inducing one. However, it's often the smaller things that can see your situation spiralling out of control; a credit card you can't pay for, a loan that you'd never worried about being able to afford before.

This was the situation Elaine and Martin Spafford found themselves in after Martin was made redundant from his job as a TV engineer. With five children, all of school age, between them suddenly they realised that they would have to come up with an alternative income and fast.

"I was a head housekeeper and receptionist in a hotel," explains Elaine. "It was quite a distance for me to travel, though, and on minimum wage after paying for petrol, it really wasn't worth it.

"Martin had been in his job for 28 years when they started making redundancies. At first, they hinted that some people would be made redundant, but you never knew exactly who it was going to be and they didn't have voluntary redundancies. By the time he was actually made redundant, the package had decreased and Martin was feeling very disheartened with it all."

Up until then, the couple had credit cards and loans that you would find in a usual household. It was all manageable and something they didn't really think of as a problem. However, when Martin lost his job they realised it was something that could quickly spiral out of control.

"We'd never worried about debt before and we were managing just fine," remembers Elaine. "We didn't think about it - it was easy and we just used it for everyday life like many people do. If it hadn't been for the change in our circumstances, we probably would have carried on in that vein without a thought.

"However, when Martin was made redundant, we could see that without getting an income



immediately, we wouldn't be able to pay it off and we would have got into serious problems very quickly. His redundancy package meant that benefits were out of the question and realistically we didn't want to go down that route anyway."

Elaine had, in fact, a few years earlier tried Kleeneze. It wasn't the right time and after deciding she didn't understand the network marketing side of it enough, she left. The couple's situation had now changed, though, and Kleeneze was once again on the cards.

"We knew we could make the income from the retail straight away to tide us over until we got to grips with the networking side of it all," she explains. "In our first month we made £676. Within three months we were making over £700. By six months it was £1,200. That was all retailing. You can earn anything you want with the retailing."

They were finally back in control, but it was more than having an income that gave them happiness.

"Martin had really had enough of working for someone else by the time we joined Kleeneze," said Elaine. "In fact, that was probably the main reason we joined. You know where you stand having your own business. Our last income was £2,200 and that's just great considering we fit our hours in around all the family commitments we have as well. I know that if we want more, we can just do more.

We'd never look back now. I wish everyone could see the potential of Kleeneze."

Top three financial priorities are
1. 43.9% clearing debt
2. 43.7% paying household bills
3. 39% paying the mortgage

If found in financial difficulty would do the following

- 1. Cut back spending on non-essential items
- 2. Consider taking on part time work to supplement your income
- 3. Speak to a professional financial advisor for guidance
- 4. Borrow from friends/family
- 5. Take out a short-term loan
- 6. Apply for a long-term loan

* The survey of 1,000 adults UK-wide was conducted by OnePoll on behalf of Kleeneze at the end of December 2011 58% say they would be less willing to take on debt and more likely to take on additional paid work

50% of people monitor their finances every week

44.6% of people reported that their financial situation has got worse over the last year



Make this year your best year ever

What sets those people who achieve their goals apart from those who don't? The clue is actually in the question - it's having a goal. Team Talk caught up with Silver Senior Executive Distributors, Geoff and Fiona Webb to find out how to set those goals that will inspire you throughout the year.

"When people tell us that their business isn't moving forward as fast as they would like it to or that they are frustrated with their progress, our first question is always 'what are your goals for the next 12 months?' We are astounded how often people reply that they do not have any goals, do not know how to set them or are afraid of failure.

Quite simply, successful goal setting is — in our opinion — the one thing that more than anything else that turned our lives and our business around. It's simply too important not to do it.

The best goal-setting exercise we have ever found is the one in Jim Rohn's excellent book, 7 Strategies for Wealth and Happiness. We had never set proper goals, but this book taught us how. It shows that the key is to make a long list of everything you aspire to — at least 50 things to start with.

What do I want to have?
What do I want to see?
Where do I want to go?
What would I like to share?
What do I want to do?
What do I want to be?

With these half-dozen queries in mind, answer the primary question: What do I want within the next one to ten years? Don't try to be too detailed now, this will come later. If you want a grey Mercedes 380SL with blue interior, just write '380' and move onto the next item. After you have completed your list, write alongside each thing the number of years you want to achieve it in — one, three, five or ten. Then check your goals are in balance. Too many one year goals means that you are not thinking big enough, while too many ten year goals is probably a sign that you don't want to get to work today!

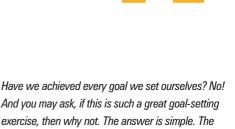
The next step is to choose four goals from each timeframe and then write a detailed description of that goal, followed by a paragraph of what it will be like when you achieve it and why you want to. If you find you cannot do this for any particular goal, this indicates that it is not a true goal for you.

We keep our goal list with us and always add to it. Some of the things we wanted ten years ago seem silly now – that's how you change and grow. As soon as the aeroplane wheels touched down on the runway in Phoenix on our first International

Conference to Arizona, we shouted a massive 'yes' and crossed it off our goal list.

Here's something else that's important. When you've achieved a goal, it's important to take time to enjoy your victories. It will inspire you to do more, but remember it's dangerous to linger too long at the table of success — after all, the only way to enjoy another meal is to get hungry again!

When we revisited our goal list recently, we were astounded to see just how many of the 60+ goals we had achieved. It was almost like the goals had moved towards us, as well us moving towards them. We have truly seen the power and truth of the Law of Attraction.



reason we have not achieved all that we put on our list

is that it's not that kind of world!

Sometimes it will hail on your crops and rain on your parade, but the good news is, if you complete this exercise that we have shared with you, you'll get more than plenty. More often than not, you'll get what you want — so why wouldn't you want to do it? Don't ever let fear of failure stop you from setting ambitious goals — we have seen in reality the truth of the statement that if you 'shoot for the moon and miss it, you'll still land amongst the stars!""







Geoff and Fiona's top tips for achieving your goals:

- Just because you've set a date far in the future to achieve your goal, don't put off doing the work now.
 The time will pass very quickly! For example, if you want to qualify for Miami, get as much done as soon as possible to avoid last-minute panic and pressure.
- Understand EXACTLY what you need to do to achieve your goal! If you want to build your business, draw it out - getting the circles down on paper so you know exactly what it needs to look like. It's exciting then to focus on getting those circles filled in with names.
- 3. Probably one of the biggest failings we have as human beings is the inability to stick at something long enough, and this is why so many who start out with good intentions fail. Remember, Rome wasn't built in a day it takes time. Set yourself activity goals and focus and reward yourself on achieving these on a daily, weekly and period by period basis. We would recommend you set yourself a minimum level of 3000 pieces of activity per week! Too many people focus on the results and because they don't always get them quickly, slow down, or even stop their activity.
- 4. Get excited about your goal put up photos around your home and move them around on a weekly basis. The Law of Attraction really does work and what you think about, you bring about. There are some excellent photographic websites to get Miami images, for instance - flickr is a good place to start.
- 5. Have team sizzles but don't just eat and drink!! Commit to each other what activity you are going to do and then, when you meet up again, share how you've got on. We've found that when we do this, we don't want to be the people turning up who haven't done the activity we committed to do! Don't underestimate the power of team synergy.
- 6. Understand the power of tedious activity. People seldom see the faltering, painful steps by which the most significant success is achieved! However, team activity days are a great way of making these tasks more fun - and of course, you demonstrate work ethic to your team when they see how fast you move!
- 7. Fully understand this: 'Success, is doing the things you said you'd do, long after the mood in which you said it has gone'. In other words, it's the easiest thing in the world to say what you're going to do... but you have to have the ability to keep to your word on a cold, wet Monday morning in February when you've had someone quit over the weekend and you've just had someone be rude to you on the doorstep! (Yes, this happens to us too!!) We know it's a cliché, but so true, to say that 'winners never quit, and quitters never win.'
- 8. Commit your business plans to paper and plan backwards. Start with the end in mind and then work forward from there! Find someone in your Upline who has qualified for a Kleeneze destination, for instance, and ask them to take a look at your plan. And always remember to work some insurance into it. For example, if you need 7500 Bonus Points to go Gold, aim for at least 8500 Bonus Points that way if someone leaves or misses an order, you're not panicking!

TWICE AS NICE IN JANUARY

Christmas presents a distant memory? Never mind, we have two prizes up for grabs this month!

Start Late, Finish Rich

Worries about savings and pension planning are currently topping the list of financial concerns troubling Brits amid the high inflation, low interest rate climate. If you're someone who forgot to save, procrastinated or got side-tracked by life, it's not too late!

David Bach's Start Late, Finish Rich contains the plan to get you back on track. Whether you are in your thirties, forties, fifties, or older, this book will show you that you really can start late and still live and finish rich.

Design Your Best Year Ever

Success magazine publisher and Compound Effect author, Darren Hardy has come up with the plan to help you design, execute, stick to and achieve your goals.

Design Your Best Year Ever was developed over 20 years, through trial and error, attending hundreds of seminars and synthesizing hundreds of books. "No matter the goal or ambition, this system has carried me through to achieving anything my head can imagine and my heart desires," says Darren.

"The more you read, the more things you will know. The more that you learn, the more places you'll go."

Dr. Seuss

"Books can be dangerous. The best ones should be labelled "This could change your life."

Helen Exlev

"It is what you read when you don't have to that determines what you will be when you can't help it."

Oscar Wilde

Competition

We have five copies of Start Late, Finish Rich and five copies of Design Your Best Year Ever to give away. To be in with a chance to win, simply answer this question:

Auld Lang Syne is traditionally sung at which time of year?

A Midsummer B New Year C Easter

Send your answer along with your Distributor account number to teamtalk@kleeneze.co.uk by Friday 3 February using the book you want to win (either Design Your Best Year Ever or Start Late, Finish Rich) as the subject title.

See the DSA for full terms and conditions.

Congratulations to last month's winners of EzeReach prizes:

12 months of EzeReach - Tonya Appleford

6 months of EzeReach - Chantele Travis, Alec Prentice

3 months of EzeReach - Zoe Climpson, Steven Rogers, Chantele Travis

The answer was A - S-Club 7



Jamie Stewar

I hope you all had a great Christmas and New Year and that you're all eager to get your business growing again! 2012 is the year you need to say iCan and get out there to realise all your goals.

Maybe I'm biased, but I really don't believe that there's a company out there that can beat ours at the moment. Strangely, just when I start to think it can't get any better something else comes along – such as ezeparty – and just reaffirms to me that this is a business that will consistently and successfully evolve year after year.

It was great to see so many of you at the New Year Launch and even better to see your reaction to some of the news launched on the day. Not only was there the much-anticipated launch of ezeparty, the news that we've increased the budget for Miami and added a second part to the qualification criteria was also brilliantly received. As we currently have more people in qualification than we even took to New York, I really believe that this will be the best attended Destination we have ever had!

We've entered 2012 in a better position than before with ordering Distributors up 13% on last year! Almost half the Network are also now using e-commerce and seeing how it's creating fantastic extra sales for them — unsurprisingly, as the UK is stated to now use the Internet for shopping more than any other nation.

On the back of this, 2012 saw Kleeneze launch its first ever iPad app that will allow your customers to download a free app to access the Kleeneze catalogues at their convenience. We'll be launching an Android version of the app soon and in addition to all of this, we'll be increasing our investment in online marketing this year to generate more leads and customer requests to grow your business and income.

Yes, it certainly is a time of change for Kleeneze, but one that's going to see even more growth throughout the year and beyond.

Everything is in place for a great year. The economy – lack of jobs and job uncertainty – makes Kleeneze a better solution than ever before. As you're probably aware, January through to March is one of the peak times for sponsoring. Our new Distributor of the Year, Neil Young spoke at the New Year Launch about the challenge to add £1,000 to your income over the next 90 days. Please continue to let us know how you are getting on with this challenge – or indeed any other challenges you have set up for yourselves or for your teams.

This is your year. Our plans are in place, your plans are in place. Let's go out there and make 2012 our best year ever!





Wow. The fact that we've had to add an extra page to fit in all our achievers in Period 12 speaks volumes!

Kecognition

From our top retailers to those who have reached 15% for the very first time, over the next few pages, you'll find the names of those whose achievements are very much to be shouted about.

In no other business will you find such a recognition and reward scheme! Congratulations to all of you who achieved your goals in Period 12 and, for our new starters, we hope to see your name on these pages very soon!

Personal Retail TOP 3

£9,422 Wendy Vickers



Steven Divito



3rd Peter Savidge

Personal Sales Group TOP 3



£23,001 1st Stuart Heard & Robyn-Lee Heard



2nd £22,608 Norman Grundy & Joanne Grundy



£22,553 3rd Vincent Tsoi & Lorraine Tsoi

New Business Sales TOP 3



Richard Chantler & Clare Chantler



2nd Toby Acton & Donna Gold



3rd Stuart Heard &

£8,671

£9,671

Top 50 Period 12



Personal Retail



Personal Sales Group

This figure will not include break-away Gold Distributors or non-qualifying Gold Distributors (includes all adjustments).



New Business Sales

This figure includes all new initiations plus their sales from Period 10-12

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No.	Distributor Name	Sales	Distributor Name	Sales	Distributor Name	Sales
1	Wendy Vickers	£9,422	Stuart Heard & Robyn-Lee Heard	£23,001	Richard Chantler & Clare Chantler	£9,671
2	Steven Divito	£8,845	Norman Grundy & Joanne Grundy	£22,608	Toby Acton & Donna Gold	£9,281
3	Peter Savidge	£8,816	Vincent Tsoi & Lorraine Tsoi	£22,553	Stuart Heard & Robyn-Lee Heard	£8,671
4	David Marsden & Elizabeth Marsden	£8,518	Julie Cotton & Neil Tomkinson	£20,903	Adam Humphrey & Coleen Humphrey	£8,464
5	Alison Beal & Geoffrey Ault	£8,405	Denise Neal & Stephen Neal	£20,790	Martyn Regan	£8,427
6	Linda Pastor	£8,124	Marie Simmonds & Jeremy Simmonds	£20,618	Steve Roper & Debbie Roper	£8,280
7	Vanessa Hodgkinson & Mark Hodgkinson	£7,950	Peter Wellock & Myrna Wellock	£19,491	Lyn Davies & Tony Davies	£8,095
8	Paul Tonkin & Joanne Heeraman	£7,726	Janet Mitchell & Andrew Mitchell	£19,184	Richard Farren & Emily Farren	£7,913
9	Sarah Lovelock & Maggie Lovelock	£7,514	Tracey Payne & Harvey Kent	£18,551	Stephen Jessop	£7,821
10	Margaret Foster & Ian Foster	£7,427	Ann Coe & John Coe	£18,547	Doug Roper & Sandra Roper	£7,790
11	Richard Kent & Lynn Kent	£7,261	Adam Swire & Deborah Heron	£18,440	Rob Worrall	£7,683
12	Tracey Payne & Harvey Kent	£7,182	Kate Lee & Nicola Spence	£18,303	Andrew Buxton & Laura Kelly	£7,550
13	Michael Jones & Ann Jones	£7,147	Clive Currier & Beverley Currier	£17,614	Keith Sandland & Helen Sandland	£7,377
14	Verity Bloor & Richard Bloor	£7,096	Christopher Pagett & Rachel Parker	£17,529	Karen Young & Neil Young	£7,126
15	Sean Nicholls & Maura Nicholls	£6,947	Richard Chantler & Clare Chantler	£17,500	Karen Boardman & Scott Boardman	£7,003
16	Rodney Webber	£6,880	Sarah Philp & Timothy Philp	£17,462	Austen Fawcett	£6,921
17	Michaela Williams & Michael Williams	£6,854	Debra Pusey & Oliver Pusey	£17,420	Graham Carter & Lorna Carter	£6,911
18	Lorraine Collins & Mark Collins	£6,836	Terry Hodge & Jane Hodge	£17,325	John Morgan & Gilly Mc Crone	£6,324
19	Ian Hickton & Rachel Hickton	£6,679	Daisy Fickling & Richard Fickling	£17,202	Kevin Rider	£6,321
20	lan Wightmore & Deborah Wightmore	£6,670	Peter Allan & Natalie Fawcett	£17,137	Peter Wellock & Myrna Wellock	£6,297
21	Kelly Self & Matthew Self	£6,629	Linda Cannings & Alan Cannings	£16,978	John Gavin Scott & Bonnie Arapes	£6,241
22	Paul Hammond & Gosia Hammond	£6,532	Stephen Wilson & Marie Bell	£16,964	Richard Peuleve & Helen Peuleve	£5,943
23	Martyn Cunningham	£6,492	Paul Blaxall & Carolyn Blaxall	£16,888	Steven Harding & Narissa Mather	£5,871
24	Paul Towler & Andrea Towler	£6,459	Stacy Beck & Jonathan Beck	£16,755	Gareth Tucker & Lynette Tucker	£5,718
25	Markus Klotzer & Petra Romoser	£6,435	Sara Eyres & Christopher Burras	£16,736	Teresa Divers & Bryony Hayward	£5,683
26	Richard White & Kim White	£6,404	Karen Young & Neil Young	£16,458	Judit Ugrin	£5,648
27	Chris Jenkinson & Jean Jenkinson	£6,207	David Bole & Lynn Bole	£16,446	Laura Jones	£5,638
28	Janet Lyall	£6,178	Johanna Peuleve & Stuart Peuleve	£16,311	Karen Flitton & Peter Flitton	£5,634
29	Yvonne Sherry & Nigel Sherry	£6,163	Christine Sykes & Aidan Fisher	£16,257	Sam King	£5,600
30	Karen Jordan & Kenneth Rooney	£6,144	Abigail Colclough	£16,024	Mel Tyler & Glenn Tyler	£5,358
31	Geoff Shepherd & Maggie Shepherd	£6,143	Mikaela Brown & Andrew Brown	£15,875	Ian Ball & Lynne Ball	£5,353
32	William Melia & Linda Moore	£6,131	Gabrielle Brace & Christopher Brace	£15,753	Melissa Squires & Ian Slade	£5,255
33	Chaitali Nath & Ajit Nath	£6,042	Alf Bell & Carol Bell	£15,203	Michael Laydon & Sandra Laydon	£5,253
34	Michael Mccaul & Diane Ruth Mccaul	£6,028	Robert Dolan & Jacqueline Dolan	£15,148	Amanda Holland & Andrew Holland	£5,207
35	Jonny Newbold	£5,973	Helen Allgood & Paul Allgood	£15,053	Niall Mckenna & Eileen Mckenna	£4,975
36	Jennifer Jacobs & Paul Jacobs	£5,968	James White & Jane White	£14,979	Michaela Williams & Michael Williams	£4,962
37	Aileen Salfarlie & Crispin Salfarlie	£5,955	Graham Carter & Lorna Carter	£14,838	Beryl Wynter & Aaron Smalling	£4,887
38	Melanie Coo & John Pickersgill	£5,831	Kevin Rider	£14,735	Hayley Thirkettle & Craig Thirkettle	£4,804
39	Angela Fitzgerald & Peter Slinger	£5,830	Sheelagh Humphries & Paul Humphries	£14,551	Stephen Smith & Dennis Chamberlain	£4,748
40	Bernie Hough & Kelly Woodroffe	£5,701	Martin Gardner & Allison Butterworth	£14,525	David Rhodes & Christine Rhodes	£4,559
41	Emma Parker & Steve Kendrick	£5,684	John Halsall & Janice Halsall	£14,376	Sarah Philp & Timothy Philp	£4,531
42	Paul Blaxall & Carolyn Blaxall	£5,649	Tracy Sheehan & David Sheehan	£14,316	Jonny Newbold	£4,380
43	Hilary Maynard	£5,591	Beryl Wynter & Aaron Smalling	£14,288	Lesley Taylor & John Jones	£4,304
44	Erin Lamb & Phil Lamb	£5,516	Stephen Jessop	£14,205	Sharon Davis & Craig Davis	£4,303
45	Lesley Burroughs	£5,449	Adam Humphrey & Coleen Humphrey	£14,185	Linda Cannings & Alan Cannings	£4,141
46	Fay Roe & Andrew Roe	£5,429	Keith Sandland & Helen Sandland	£13,885	Stephen Stonelake & Alpha Stonelake	£4,117
47	Matthew Elliott & Nicola Elliott	£5,397	Lyn Davies & Tony Davies	£13,809	Tracey Payne & Harvey Kent	£4,100
48	Jeffrey Margrave	£5,381	Zoe Climpson & Will Joseph	£13,797	Albert Berry & Caroline Berry	£4,076
49	Mariya Dimitrova & Mitro Dimitrov	£5,357	Mike Gough & Dawn Gough	£13,539	Eamon Lynch & Marie Ryan	£4,070
50	Stephen Hanlon & Dorothy Hanlon	£5,302	Jeffrey Topple & Frances Topple	£13,422	Aileen Salfarlie & Crispin Salfarlie	£4,068
50	Stehnen Hanion a Dorothy Hanion	LJ,JUZ	genrey toppie a transes toppie	L13,42Z	Alleen Salianie a Onspin Salianie	£4,000



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105 Steve Johnson & Rosen 106 Su Bains & Jas Bains 107 Christopher Reay & Lesl 108 Sunil Popat 109 Paul Tawn & Clare Basor 110 Jay Singh 111 Derrick Longwright & Mi 112 Roger Green & Barbara (113 Graham Hyde & Catherir 114 John Webb & Kathryn P 115 Alexandra Tuesley 116 Amanda Holland & Andr 117 Debbie Gee & David Wh			170	Stephen Clark	26,876	237	Daniel Marshall & Michelle Marshall	18,539
106 Su Bains & Jas Bains 107 Christopher Reay & Lesli 108 Sunil Popat 109 Paul Tawn & Clare Basor 110 Jay Singh 111 Derrick Longwright & Mi 112 Roger Green & Barbara (113 Graham Hyde & Catherir 114 John Webb & Kathryn P 115 Alexandra Tuesley 116 Amanda Holland & Andr 117 Debbie Gee & David Wh	nary Rowntree	54,538	171	Debra Pusey & Oliver Pusey	26,770	238	Brian Mooney & Sharon Treanor	18,516
107 Christopher Reay & Lesl 108 Sunil Popat 109 Paul Tawn & Clare Basor 110 Jay Singh 111 Derrick Longwright & Mi 112 Roger Green & Barbara (113 Graham Hyde & Catherir 114 John Webb & Kathryn P 115 Alexandra Tuesley 116 Amanda Holland & Andr 117 Debbie Gee & David Wh	,	53,790	172	Michael Wallace & Janet Wallace	26,669	239	Sharon Bullock & David Taylor	18,481
107 Christopher Reay & Lesli 108 Sunil Popat 109 Paul Tawn & Clare Basor 110 Jay Singh 111 Derrick Longwright & Mi 112 Roger Green & Barbara (113 Graham Hyde & Catherir 114 John Webb & Kathryn P 115 Alexandra Tuesley 116 Amanda Holland & Andr 117 Debbie Gee & David Wh		51,642	173	Martina Mcgrath & James Mcgrath	26,635	240	Heather Brown	18,444
108 Sunil Popat 109 Paul Tawn & Clare Basor 110 Jay Singh 111 Derrick Longwright & Mi 112 Roger Green & Barbara (113 Graham Hyde & Catherir 114 John Webb & Kathryn P 115 Alexandra Tuesley 116 Amanda Holland & Andr 117 Debbie Gee & David Wh	ev Coan	51,286	174	Peter Dutton & Sheryl Dutton	26,028	241	Amy Warrington	18,401
109 Paul Tawn & Clare Basor 110 Jay Singh 111 Derrick Longwright & Mi 112 Roger Green & Barbara (113 Graham Hyde & Catherir 114 John Webb & Kathryn P 115 Alexandra Tuesley 116 Amanda Holland & Andr 117 Debbie Gee & David Wh	o	50,536	175	Robert Dolan & Jacqueline Dolan	25,806	242	Michael Godwin	18,224
110 Jay Singh 111 Derrick Longwright & Mi 112 Roger Green & Barbara (113 Graham Hyde & Catherir 114 John Webb & Kathryn P 115 Alexandra Tuesley 116 Amanda Holland & Andr 117 Debbie Gee & David Wh	า	50,536	176	Stuart Heard & Robyn-Lee Heard	25,756	243	Paul Flintoft	18,116
111 Derrick Longwright & M: 112 Roger Green & Barbara (113 Graham Hyde & Catherir 114 John Webb & Kathryn P 115 Alexandra Tuesley 116 Amanda Holland & Andr 117 Debbie Gee & David Wh	ı	50,455	177	Elaine Spafford & Martin Spafford	25,563	244	Colin Turnbull & Sarby Turnbull	18,106
112 Roger Green & Barbara (113 Graham Hyde & Catherir 114 John Webb & Kathryn P 115 Alexandra Tuesley 116 Amanda Holland & Andr 117 Debbie Gee & David Wh	aria Langueriaht	50,277	178	Mark Wildman & Sarah Wildman	25,495	245	Georgina Goodger & Will Goodger	17,973
113 Graham Hyde & Catherin 114 John Webb & Kathryn P 115 Alexandra Tuesley 116 Amanda Holland & Andr 117 Debbie Gee & David Wh				Timothy Pace & Tina Pace			Jeffrey Topple & Frances Topple	
 John Webb & Kathryn P Alexandra Tuesley Amanda Holland & Andr Debbie Gee & David Wh 		49,842	179	- 1	25,262	246	7 11 11	17,893
115 Alexandra Tuesley 116 Amanda Holland & Andr 117 Debbie Gee & David Wh		49,516	180	Linda Stanley & Ian Stanley	24,799	247	Colin Sadler & Charlene Sadler	17,875
Amanda Holland & AndrDebbie Gee & David Wh	nce	49,365	181	Conor Treanor & Linda Treanor	24,520	248	Jackie Bower & Stuart Bower	17,745
117 Debbie Gee & David Wh		48,653	182	Harold Fulton & Minnie Fulton	24,174	249	Tony Vallerine & Wendy Vallerine	17,728
		48,487	183	John Morgan & Gilly Mc Crone	23,956	250	Barry Bradbury & Cecilia Bradbury	17,537
118 Melanie Wilson & Andre		48,237	184	Sakuntla Kalyan & Richard Lovesey	23,762	251	Julie Cotton & Neil Tomkinson	17,420
	ew Wilson	47,649	185	Terry Hodge & Jane Hodge	23,639	252	Coleen Batchelor & Stephen Batchelor	17,307
119 James Curtis		46,582	186	Richard Peuleve & Helen Peuleve	23,527	253	Robert Young & Clare Mears	17,295
120 Richard Houseago & Var		46,580	187	John Beesley & Karina Beesley	23,022	254	Barbara Margaret Webb	17,147
121 Eamonn Roe & Anne Ro	e	45,731	188	Christine Foster & Jim Foster	22,932	255	Keith Faulkner & Teresa Faulkner	17,105
122 Sharon Bird & Andrew B	Bird	45,643	189	Steve Chambers & Cathy Chambers	22,862	256	David Byatt & Janet Smith	17,105
123 Andrew Buxton & Laura	Kelly	45,052	190	Jen Luke & Garry Luke	22,759	257	Diane Owen & Geoff Owen	17,006
124 Caroline Thompson & Ph	nilip Thompson	44,782	191	Marie Simmonds & Jeremy Simmonds	22,302	258	Janet Mitchell & Andrew Mitchell	16,944
125 Alan Meldrum		44,578	192	Linda Gower & Tony Gower	22,276	259	Louise Wellock & Nathan Sylvester	16,940
126 John English & Wendy E	nglish	44,177	193	Sharon Davis & Craig Davis	22,194	260	Sheila Fowler & Nigel Fowler	16,887
127 Tom Hingley & Bernadet	te Hingley	44,126	194	Karen Jordan & Kenneth Rooney	22,046	261	Paul Melville	16,835
128 Keith Sandland & Helen		44,011	195	Tony Fasulo & Julie White	21,834	262	Seamus Houghton & Clare Houghton	16,716
129 Seph Oconnell & Sarah		42,432	196	John Clements & Sophia Clements	21,707	263	Darryl Allen	16,716
130 Michael Laydon & Sandı		42,062	197	Alnashir Ratanshi & Yasmin Ratanshi	21,707	264	Sandra Brown	16,716
131 Graham Long & Georgina		41,729	198	Paul Meikle	21,426	265	Gordon Davidson & Patrick Davidson	16,664
132 Denise Neal & Stephen	-	40,730	199	Catherine Lord & Stephen Lord	21,238	266	Veronica Nixon	16,627
133 Gary Cooper & Jackie N		40,398	200	Mark Law & Diana Searle	21,237	267	Carole Sunter & James Sunter	16,411
134 David Birtwistle & Angel		40,078	201	Steven Harding & Narissa Mather	21,102	268	Allan Ledwidge	16,346
135 Kevin Rider	d TOTIKIT	39,152	202	Gloria Davies & Clive Davies	21,101	269	Gerard Tucker-Mawr & Claire Tucker-Mawr	16,274
136 Toby Acton & Donna Gol	IA	38,615	203	Stephen Shepherd & Laine Shepherd	20,959	270	Craig Lomas & Linda Lomas	16,172
137 Brian Manchester & Juli		37,944	204	David Wilson & Julie Knight	20,843	271	Kim Atherton	16,131
138 Karim Karmali	e lempleton		205	· ·	20,835	272	Caroline Harvey & Simon Harvey	
139 Andrew Meldrum & Anr	» Malderina	37,171		David Mccreath & Judith Mccreath		273		16,129
	i ivieiurum	37,048	206	Elizabeth Pope & Jason Hardy	20,664		Kodwo Anderson	16,103
140 Robert Wellock		36,230	207	Helen Walsh & Andrew Walsh	20,651	274	Keith King & Veronica King	16,103
141 Cindy Brown & David Brown		35,818	208	Angela Wallace	20,341	275	Trevor Rawding & Janet Rawding	16,082
142 Christine Sykes & Aidan		35,666	209	Steven Clements	20,317	276	Mira Herman & Natalie Lofthouse	15,894
143 Ron Speirs & Judy Speir		35,068	210	Angela Burchell & Stephen Burchell	20,317	277	Gareth Duffy & Gil Duffy	15,818
144 Martin Bell & Caroline Ro		35,015	211	lan Parker & Carol Parker	20,238	278	Christopher Marshall & Lynne Marshall	15,789
145 Alison Ogden & Michael	•	33,924	212	Arthur Cuthbert & Susan Cuthbert	20,067	279	Patricia Fisher	15,772
146 Ram Singh & Joginder S	-	33,770	213	John Smith	19,795	280	Sara Eyres & Christopher Burras	15,725
147 John Halsall & Janice Ha		33,633	214	John Gilham & Wendy Nimmo	19,778	281	David Luke & Elaine Luke	15,712
148 Karen Flitton & Peter Flit		33,166	215	David Rhodes & Christine Rhodes	19,540	282	Bill Caddy	15,624
149 Andrew Ridley & Louise	Lee	32,990	216	Christopher Conroy	19,530	283	Geoffrey Davey & Berenice Davey	15,569
150 Rhian Jones & E Anthon	y Jones	32,558	217	Lorraine Balcombe & Ian Balcombe	19,530	284	Robert Clifton & Jennifer Clifton	15,499
151 Jennifer Amos & Martin	Amos	32,498	218	Phil Curtis	19,523	285	Narendra Kalon & Kashmir Kalon	15,489
152 Stuart Mckibbin & Gail N	∕lckibbin	32,263	219	Julian Pike & Karen Pike	19,510	286	Tracey Payne & Harvey Kent	15,459
153 Barbara Ann Peachey &	Alan John Peachey	31,568	220	Justin Rowe & Tracy Bell	19,477	287	Lesley Davies & Wendy Meddelton	15,452
154 Trish Fisher & Lee Fisher		31,334	221	Gill Evans & Tim Evans	19,452	288	Pamela Jarvis	15,442
155 Nicola Neville & Jerome	Neville	31,069	222	Susan Coleman & Robert Holdford	19,435	289	Henry Crosby & Diana Crosby	15,417
156 Michael Allsop & Jennife	er Allsop	31,014	223	Mikaela Brown & Andrew Brown	19,310	290	Christine Lappin	15,398
157 Kerry Stonall & Paul Stor		30,842	224	Maria Treanor & Shane Treanor	19,310	291	Nichola Walmsley & David Walmsley	15,380
158 Chantele Travis & Barry		28,924	225	Lyn Davies & Tony Davies	19,267	292	Adam Swire & Deborah Heron	15,367
159 Lesley Burroughs	·	28,635	226	Karen Boardman & Scott Boardman	19,191	293	Kate Lee & Nicola Spence	15,253
160 David Pope		28,394	227	Ann Coe & John Coe	19,007	294	Douglas Hamilton & Kirsteen Hamilton	15,184
161 Gill Sepe & Donato Sepe	2	28,320	228	Jillian Griffiths & Peter Griffiths	18,910	295	Tim Sandom	15,164
							Joanne Powell	
		28,178	229	Maria Kowalkowski & Lee Kowalkowski	18,863	296		15,138
163 Gerry Melanephy & Mau		28,173	230	Vincent Tsoi & Lorraine Tsoi	18,794	297	Yvonne Coffey & Jonathan Coffey	15,082
164 Amelia Mchard & Hanna	an ivicharu	28,072	231	lain Swanston & Jackie Swanston	18,749	298	Fay Roe & Andrew Roe	14,945
165 Ivan Darch	Nede	28,040	232	Omran Zaman	18,705	299	Robert Gould	14,820
166 Ian Clarke & Agnieszka C	Jarke	27,836	233	Rosemary Day & Christopher Day	18,699	300	Gerwyn Duggan	14,820
167 Joseph Odonnell		27,514	234	Martyn Cunningham	18,631	301	Clive Lennard & Pamela Lennard	14,812

See the back page for our TOP 100 achievers

No.	Distributor Name	Sales	No.	Distributor Name	Sales	No.	Distributor Name	Sales
302	James White & Jane White	14,782	369	Kevin Sands	12,028	436	Susan Green & Graham Green	10,150
303	Bernie Klinger & Barbara Klinger	14,737	370	Antony Gunn & Aileen Gunn	11,994	437	Ian Pilkington & Pauline Pilkington	10,107
304	Gail Drew & Darren Drew	14,724	371	Terry Card	11,992	438	Mark Jones & Amanda Wilson	10,050
305	Clive Currier & Beverley Currier	14,679	372	Shirley Pere & John Barnes	11,976	439	Adrian Lynch & Margaret Lynch	10,023
306	Barry Mitchell & Nina Mitchell	14,665	373	Michael Tolton & Julia Tolton	11,932	440	Vickki Titterrell & Bernie Titterrell	10,011
307	Christopher Pagett & Rachel Parker	14,607	374	Beryl Wynter & Aaron Smalling	11,907	441	Jill Mason & David Mason	9,965
308	Bob Goulding & Diane Goulding	14,581	375	Charlie Whitton & Gillian Whitton	11,870	442	Stephen Milne & Joyce Milne	9,935
309	Kimberley Sunter	14,577	376	Keith Glass & Margaret Holvec	11,855	443	Paul Bate & Thomas Johnson	9,917
310	Sarah Philp & Timothy Philp	14,551	377	Bernadette Murray	11,851	444	William Stevenson & Sharon Stevenson	9,874
311	Norah Bohan	14,551	378	Stephen Jessop	11,837	445	Dean Rothwell & Rachel Rothwell	9,858
312	John Clease & Kath Clease	14,440	379	Adam Humphrey & Coleen Humphrey	11,820	446	Tina Farrell & Robert Farrell	9,849
313	Patrick Loftus & Helen Loftus	14,411	380	Stephen Gilbert & Rebecca Gilbert	11,820	447	Louise Lewis & Paul Lewis	9,848
314	Daisy Fickling & Richard Fickling	14,335	381	Neil Maclean & Susan Maclean	11,771	448	Pam Thompson & Peter Thompson	9,825
315	Peter Allan & Natalie Fawcett	14,280	382	Peter Gallant & Claire Mckay	11,727	449	Michael Wallace	9,795
316	Steven Mee & Jaqueline Mullings	14,244	383	Kira Thomas & Andrew Thomas	11,694	450	Richard White & Kim White	9,791
317	Tavis Taylor	14,230	384	Roger Coupe & Gillian Coupe	11,678	451	Carol Rowley & Frank Rowley	9,789
318	Linda Cannings & Alan Cannings	14,148	385	June Love & David Love	11,666	452	Tahir Hussain & Noreen Hussain	9,724
319	Stephen Wilson & Marie Bell	14,136	386	Javid Khan	11,661	453	Tammy Mullins & Simon Lanning	9,721
320	Paul Blaxall & Carolyn Blaxall	14,073	387	Kathleen Watson	11,661	454	Andrew De Caso & Vicky De Caso	9,719
321	Peter Legg & Cathy Legg	14,063	388	Chris Evans & Nicky Evans	11,538	455	Alan Larner & Rebekah Larner	9,718
322	Stacy Beck & Jonathan Beck	13,962	389	Robert Annan & Rosemary Annan	11,501	456	Philip Westmoreland	9,699
323	Wendy Fielding	13,889	390	Zoe Climpson & Will Joseph	11,497	457	Raymond Kirkland & Susan Kirkland	9,673
324	Jude Joyce & Steve Joyce	13,854	391	Gerard Coste	11,467	458	Janet Bowen & Roger Bowen	9,670
325	Darren Simmons & Christina Simmons	13,812	392	Gavin Thomson	11,451	459	John Greenwood	9,666
326	Georgina Gale & Phil Gale	13,800	393	Sue Phoenix	11,439	460	Sandra Ellis	9,617
327	Andrew Hunt & Denise Hunt	13,776	394	Stuart Chantler & Claire Garrod	11,191	461	Brian Holmwood & Diane Holmwood	9,567
328	Jane Connor & Andrew Connor	13,754	395	Ann Searle & Philip Linsey	11,187	462	Janice Miller	9,516
329	Christopher Young & Helena Edwards	13,724	396	David Potter	11,165	463	Julie Golding	9,515
330	Gareth Jones & Jeanette Jones	13,724	397	Andrew Webber & Kerryann Perry	11,132	464	Michael Prior	9,512
331	David Bole & Lynn Bole	13,705	398	Jane Mousley & David Mousley	11,130	465	John Caton & Jenny Caton	9,512
332	Samantha Rushton & Dean Worrall	13,698	399	Leslie Harris & Moira Harris	11,111	466	Tom Forbes & Kathryn Forbes	9,496
333	David Matthews & Deborah Matthews	13,671	400	Stuart Hill	11,111	467	Alex Langler & Kathleen Langler	9,470
334	Chaitali Nath & Ajit Nath	13,640	401	Isobel Orr & James Orr	11,105	468	Kenneth Thomson	9,439
335	Johanna Peuleve & Stuart Peuleve	13,592	402	Jim Smith & Vicky Smith	11,049	469	Melissa Squires & Ian Slade	9,437
336	Raymond Satchell & Lorraine Satchell	13,500	403	Harry Hancock	10,961	470	Liz Gowland & Andy Gowland	9,418
337	Richard Fallowfield & Ranti Fallowfield	13,488	404	Timothy Murphy	10,955	471	Paul Smith & Angela Solomon	9,409
338	Lucinda Bennett & Nigel Manning	13,446	405	Peter Savidge	10,947	472	Paul Wilson & Helen Wilson	9,400
339	Terry Hayden	13,431	406	Martyn Regan	10,938	473	Steven Bond	9,382
340	Peter Neesham & Caren Neesham	13,301	407	Clare Haines	10,930	474	Sheelagh Carter & Brian Carter	9,376
341	Margaret Jarman	13,187	408	Susan Hook	10,901	475	Alex Dewar & Lucie Hannah Marcus	9,352
342	Anthony Carrick & Leslie Carrick	13,183	409	Sarah Trim	10,877	476	Elizabeth Hyams & Ian Hyams	9,351
343	Justine Giergiel & Steve Giergiel	13,143	410	Peter Abrahams & Angela Abrahams	10,867	477	Stuart Orr & Maureen Orr	9,347
344	Gabrielle Brace & Christopher Brace	13,127	411	Sarah Messer & David Messer	10,862	478	Vivienne Washington & Richard Washington	9,330
345	Peter Monroe & Jean Monroe	12,961	412	Michaela Williams & Michael Williams	10,852	479	David Notman	9,318
346	Lynda Platts & Pauline Bell	12,960	413	Michael Mccaul & Diane Ruth Mccaul	10,805	480	David Jamieson	9,313
347	Shaun Allsopp & Susan Allsopp	12,938	414	Susan Walton	10,733	481	Nigel Le Long	9,304
348	Tony Brown & Julie Brown	12,890	415	William Warrington & Jane Warrington	10,724	482	Emma Mackelden & Mark Mackelden	9,280
349	Christine Brennan & Ian Brennan	12,878	416	David Flannagan & Heather Flannagan	10,664	483	Cliff Parker & Linda Parker	9,257
350	Sarah Jenkins	12,875	417	Michele Moss & Henry Moss	10,656	484	Dean Copson & Flora Copson	9,256
351	Susan Hickson & Craig Hickson	12,780	418	William Greaves & Helen Greaves	10,633	485	Anthony Peacham & Susan Peacham	9,255
352	Michelle Milne & Stuart Milne	12,780	419	Mary Hession & Geraldine Twamley	10,578	486	Paul Hammond & Gosia Hammond	9,240
353	Bev Townsend & Dave Townsend	12,740	420	Linda Charles	10,498	487	Graham James & Christine James	9,234
354	Pierce Hartley & Janet Hartley	12,670	421	John Mcnally & Lesley Mcnally	10,498	488	Alison Beal & Geoffrey Ault	9,214
355	Toni Yates & Martin Webb	12,660	422	Peter Creed & Cheryl Creed	10,463	489	Karen Glew & Steven Glew	9,201
356	Karen Marriott & Kevin Marriott	12,568	423	Lee Pattinson & Michelle Pattinson	10,458	490	Deryck Easton & Jane Easton	9,167
357	Marion Homer & Anthony Homer	12,476	424	Lorraine Collins & Mark Collins	10,394	491	Tony Medd & Karyn Medd	9,121
358	William Burgess & Agnes Burgess	12,466	425	Kenny Liggett	10,385	492	Martin Rowley	9,044
359	Roger Mantle & Simon Mantle	12,417	426	Paul Tonkin & Joanne Heeraman	10,333	493	Joanne Skinner	9,044
360	Graham Carter & Lorna Carter	12,365	427	John Orr & Anita Orr	10,303	494	Steven Divito	8,998
361	Andrew Williams & Cheryl Williams	12,305	428	Seamus Gallagher	10,303	495	Ronnie Mclachlan & Chris Mclachlan	8,972
362	Richard Roberts	12,254	429	Mervyn Baxter	10,303	496	Martin Hewitt & Karen Hewitt	8,971
363	Donna Warr & Charles Warr	12,246	430	Jeanette Ward & David Ward	10,268	497	Rick Molyneux & Trisha Gemmell	8,965
364	Geoff Taylor & Alison Moore	12,221	431	Diana Schuch & Alan Ward	10,258	498	Karl-Josef Mergler & Brigitte Mergler	8,962
365	Sheelagh Humphries & Paul Humphries	12,126	432	Christopher Smith & Sarah Smith	10,257	499	Barbara Russell & John Russell	8,945
366	Joe Croll	12,093	433	Richard Brownridge & Greta Brownridge	10,174	500	Kulwant & Mandeep Kalon	8,944
367	Denys Harris & Laura Harris	12,088	434	Rosie Ward & Jack Kerbel	10,170			
368	David Gerry & Jenny Gerry	12,051	435	Richard Tibbetts & Suzanne Tibbetts	10,169			



VP - 10%

Joanne Clare Leah Hunt Mathew Anderson Barbara Follett & Barrie Hamilton

Chris Hunter

Jonathan Matthews

Jodie Turner & Darren Turner

Trevor Storor Alan Rames James Robins Edward Collins Dave Howarth

Claire Cooper & Kimberley Cooper

Denny McGrath Swara Mokashi

Daniel Mvall & Michaela Lynskey

Samantha Roberts Tulsa Koirala

Helen Baxter Carl Neville

Antony Haywood & Linda Haywood Rod Inskip & Jeanette Inskip

Michael Williams Flaine Murray

Leslie Herd & Yvonne Herd

Odette Bate Natalie Crosby Peter Barraclough Joanne Leighton Ted Fisher Stacey Duncton

Fllen Ward & Bernard Ward

Shaun Hewison & Suzanne Hewison

Helen Johnson

Edward Johnson Russell Ince Barry White Ivana Andrejovska

Steve Thompson Andrew Hunter Alan Thompson

Louise Martin & Darren Martin Abdul Aiavi

Heather Wellbelove Sarah Llewellyn Wayne Rouffignac Christine Phillips Alan Reed Mark Jones & Alison Short

Terence Pritchard & Janice Pritchard Steven Scott

Andrea Harding Yvonne Carnell

Allyson Baker & Elaine Baker Theresa Dovle & Philip Dovle

Alistair Milliken Robert Green

Christy-Anne Ryan & Graham Bottomley

Hayley Bradley Claire Anderson Louise Botha Paul Pooley Max Flinders Neil Hanlon

Wayne Allingham Anna Adshead & Stephen Parry

Jayne Ann Wilson Wilson Paul Downing

Heidi Baker & Joseph Knight Elaine Ellis

Allan Medlen & Joanne Medlen

Steven Betteridge

Justin Nolan Thomas Houldershaw

Julie Nielsen & Peter Nielsen

Ilva Romane Laura Charlton Claudia Estrada-Hart

Andrew Robinson Louise Salter Chris Thring

Taneisha Pinnock Patricia Driscoll Jenny Conroy

Victoria Mcdermott Zenaida Petre & Tim Hickey

Ian Tate

Gordon Brown & Claire Mcmillan Paul Skivington & Diane Skivington Sarah Dixon & Stephen Dixon

George Baxter Tracy Lancaster Tony Rutter

Kevin Higdon & Julita Higdon

Michael Burke Andrew Wedge Wayne Merrishaw Ian Hutchinson

Paula Lloyd & William Lloyd Raymond Walker & Rosalind Walker

Louise Posner & Stuart Posner Vanessa Williams Susan Woolf

Derek Mccallum Richard Davis-Foster & Christine Davis-Foster

Daniel Birkill Aaron Deans

Iolanda Paul Alex Moerman Maria Adamson

Kertrina Gearing Louise Macoherson Mariam Flakama Michelle Gardener

Ramona Brici Andrew Betteridge Seamus Nugent

Patricia Wynne-Willson Rachel Thomas Deborah Mahei

Sarah Gardener Gladys Erhabor

John Prowse Claire Daly & John Hughes Joseph Wright & Heidi Wright

Carl Wasley & Carole Wasley Louise Hindle & Myles Kearney Anthony Rumett

Fave Mccann Alvin Whitticombe Patrick Griffin

Leila Mackay & Shaun Mackay Helen Cain

Lisa Doe & Matthew Doe Dave Gillon

Mark Andrews Alison Kelly & Graham Kelly

Alfred Skinner Shayla Clarke

Jacqueline Andrews & Jamie Dodd

Fiona Beesley

Mandy Mann & Stephen Mann Philip Lewis

Andrew Stewart Nicholas Mcdermott

Linda Smura

Tulia Latham & Wayne Latham

Hayley Feltham & Stephen Feltham

Sophie Grav Susan Nicholson Chris Twitchell

Sam Ghourshi Gill Clark

Rachel Goulding Maria Moran & David Moran

Stenhen Trodden Kathleen Warhurst

Amanda Morgan Caroline Hov

Avis Dolan-Abrahams & Brian Boniface Carol Mundon & Steven Mundon

Malcolm Taylor Sonia Courtois

Tina George

Kathy Drew

Anne Littlefair & lan Littlefair David Cooper & Marie-Luise Cooper

Alastair Hunter & Amanda Hunter Elizabeth Skalski & Pamela Tweddle

Karen Slocombe

Lynnette Mayhew Tahmina Islam & Rina Islam Swarnalatha Venkatesan

Susan Pearce & Stephen Pearce Andrew Abbott-Tarrant & Lisa Rickwood

Stacey Payne Douglas Jones Susan Spence

Christopher Jarman Reverley Wilson Hannah Gibson

Catherine Uzoukwu Alexandru Preda

Gary Poole Anna-Marie Bennett Mark Collins

Edward Brown

Robin Fox-Strangways & Flizabeth Fox-Strangways Katherine Hall & Michael Rogers

Antonio Delle Grazie & Teresa Delle Grazie Joanne Petitt

Marc Pallagi

Matt Dulwich

Andrew Brennan & Kathleen Brennan Salliann Carrol

Rachael Harris & Terri Thompson Zsuzsanna Kato

Anthony James & Eunickoe James Agron Mtoshi

Nathan Jackson & Michaela Lock Lawrence Knight

VP - 13%

David Barraclough & Sharon Barraclough Julie Hutcheon & Colin Campbell Rachel Vonderdell John Murphy & Deborah Murphy

Subhaiit Sengupta

Adebisi Adebayo & Adebola Adebayo Joan Hutchison & John Hutchison

Hyvvel Lewis & Janice Lewis Yvonne Gable & Louise Gable

Andrea Bonner & Jon Bonner Sandra Wells

Tom Byme Stephanie Tompsett Colin Hillman

Pete Talbot & Hayley Talbot Sarah Fuller

Mark Burke & Melanie Lait Lona Kagusa Stephen Romaine Elizabeth Lucas-Afolalu

Stephen Cregan Helen Farley

Bruce Dobson

Stephen Street Adekunle Lawson

Claire Holgate & Karen Holgate

Marie Cox Lyn Heaward Roy Taylor

Philip Chester & Deborah Chester

Sarah Daniel Ralhir Gocal

Peter Corv Vanessa Braidwood

Monica Floding Brian Reeve

Dave Trembath Nina Kusztal & Adam Swierczynski

Sarah Watterson Paul Beales

Miroslawa Paris & Adrian Paris

Paul Hetherington & Megan Hetherington

David Hicks Andrea Harris

Annelise Johnson & Andrew Johnson

Margaret Green Dominique Spriggs Lynn Morris & Steve Morris

Linda Peake Valerie Howell

John Renton & Jane Renton Graham Smith

Joy Evans Andrea Bridge Susan Flizabeth Turner Amrit Bhachu

Paul Cross & Sue Walters Peter Frank & Linda Frank

Jean Clark Paul Strowbridge & Janice Strowbridge Mark Fullager & Colleen Fullager

Terence Dunn Jacqueline Skinner Clayton Harrison Charlotte Curtis & Barry Curtis Suzanne Finch

Giovanna Ereddia Nick Pincott Krzysztof Kawulak

June Lomas & Stephen Lomas Gareth Matthews-Jones & Jennifer

Matthews-Jones Samantha Lubbe

Amanda Puplett & Mark Puplett Jack Turner & Rebecca Strevens Gary Baitson & Fiona Murphy

Joanne Johnson & Lee Staples Karen Hunter & Jason Hunter

James Rose Anna Goszka Susan Byrne & Phil Hood

Peter Lever & Teresa Lever

Glynis Jarman

Graeme Petty Darren Whitmore Aarron Harris

VP . 15%

Robert Fraser

Karen Berry Victoria Yale & Kevin Yale Chris Hamilton Robert Ayre & Margaret Findlay Margarida Gray

John Smith Neil Hawkes & Rose Lloyd Dean Renshaw & Hazel Wright

Mary Duffin & Derek Duffin Adam Rennison & Tracy-Marie Rennison

Connie Ralph Mike Connelly Fric Foster & Janet Foster Armontas Jasinavicius & Grazina Jasinaviciene .leanette Oliver

Louise Wilson & David Wilson

Richard Winfield Maria Egea & Guillermo Egea

Noel Fitzgerald

Jennifer Rickard & Anthony Rickard Jeffrey Johnston

Lynne Kelly & Stephen Kelly David King

Jan Bonner & Garry Bonner Paul Revill & Gail Revill

Hazel Hays Dawn Lewis

Jenna Brooke & Ian Barber

Michael Legg & Amanda Legg

Matthew Williams & Katie Williams James Henderson & Anna Ward

Neil Friend

Neil Cornwall & Pauline Dunkerley Mary Staley & Frank Staley Linda Smith

Claire Cook Troy Sgarbossa & Casey Medhurst

Linda Chivers & Kolin Chivers Barry King

Mick Cocksedge

VP - 18%

Lesley Shaw & Graham Shaw

Keith Andrews Janette Mckim

Shaun Spence & Pamela Spence Roy Molson & Tina Molson

Dave Hindmarsh Amanda Battve

Rita Helmn Lowen Ryan & Adrian Ryan

Christine Pascoe Janet Goody & Roger Goody

Sam King

Claire Dashwood & Austin Williams Laura Jones

Kayla Fox Jonathan Wendt & Barry Rathbone

John Poole

Adrian Thompson James Mousley Everton Wynter & Maxine Wynter

Tracy Eltringham & Garry Eltringham Richard Wheatley & Karen Wheatley

Melanie Coo & John Pickersgill John Woore

Ingrid Marzillius & Stephen Marzillius Sharon Roche William Lamont

Mark Black Karen Jenkins Markus Jolley

Marilyn Moore Robert Bradbeer & Christine Garside-Neville

VP - 21%

Josephine Van Staden Stephen Stonelake & Alpha Stonelake Kym Mackay & Ricky Mackay

Joanne Lamb & Stuart Lamb Fay Ward & Christopher Wedge Paul Heaton & Deborah Norfolk

Joseph Dodgin Chris Woodward & Joanna Mchaffie

Lynsy Haydock Natalie Mcgrath Ann Farrah & Jeffrery Durham

Peter Kettle & Mary Kettle Stenhanie Barry & Funan Connolly

Emma Parker & Steve Kendrick Madeline Davies Daniel Booth & Amy Bennett

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Period 12

Gold Executive Distributors

Helen Lambert and Richard Woods

Bronze Executive Distributors

Norman and Joanne Grundy Stephen and Laine Shepherd

Senior Distributors

Gabrielle and Christopher Brace
Clive and Beverley Currier
Christopher Pagett and Rachel Parker
Zoe Climpson and Will Joseph
Daisy and Richard Fickling
Sarah and Timothy Philp
Graham and Lorna Carter
David and Deborah Matthews
Justine and Steve Giergiel
Lesley Davies and Wendy Meddleton
Lynda Platts and Pauline Bell
Susan Hickson and Mark Armstrong

Gold Distributors

Philip Westmoreland
Julia Osborne
Rob Worrall
Christine Watkins
Hayley and Craig Thirkettle
Stephen and Elaine Friend
Amadou Sow
Kelly and Matthew Self
Patricia and Triona Eckford
Jonny Newbold
Janice Miller
Bernie Hough and Kelly
Woodroffe
Rick Molyneux and Trisha
Gemmell

Bob and Sue Pauley
Colin and Sarah Francis
Pam and Peter Thompson
Angela Fitzgerald and Peter
Slinger
Mark Jones and Amanda
Wilson
Maria and Frank Rendle
Stephen and Ann Formby
Aileen and Crispin Salfarlie
Lynne and David Trowell
Erin and Phil Lamb
Daniel Dyson and
Penny Black
lan Riches

Michaela and Michael
Williams
Rebecca and David Smith
Joanna Bakalarz
Kay and Jeff Langford
Vanessa and Mark
Hodgkinson
Shaun and Susan Allsop
Austen Fawcett
Carol and Simon Ashmore
Mel and Glenn Tyler
Wendy Vickers
Martin and Karen Hewitt
Linda Pastor

TEN ACTIVE WIDE - PERIOD 12

Steve & Debbie Roper
Craig & Magdalena White
Heather & James O'neil
Claire & Peter Rea
Mike & Jean Day
Kevin Rider *
Gavin Scott & Bonnie Arapes
Bob Webb
Andrew Buxton & Laura Kelly
Doug & Sandra Roper
Marie & Jeremy Simmonds
Stuart & Robyn-Lee Heard
Debra & Oliver Pusey
Christine Sykes & Aidan Fisher
Vincent & Lorraine Tsoi
Allan & Billie-Dee Moffat
Rob Forster & Ray Aziz
Andrew & Sue Boswell
Tony & Katharine Briffa
Mike & Dawn Gough
John & Jeanette Hawkes
Mike & Amanda Bibby
Peter & Jackie White
Karen & Neil Young
Rosina Pocock
Alf & Carol Bell
Peter & Myrna Wellock

 Congratulations to our first-time 10-Active-Wide qualifier. Your pen set and certificate will be winging its way to you now.



Directors' Club

Well, it was our intention to publish everyone who was in qualification for the Directors' Club so far...however, much like everything else this Period, we significantly underestimated how well everyone was going to do!

So, instead we've uploaded the many, many names of all who are in qualification for the Club onto the DSA under Incentives.

Keep up the good work until Period 6 of this year and you could see yourself a member of this prestigious club, entitling you to two tickets for the Christmas Showcase and Gala Dinner 2012. There will be full on-stage recognition and reward pin. You will also attend a VIP pre-Gala Dinner Champaign reception with Directors from HQ and receive a special gift.

See the DSA for the full criteria.



1 Nakso Ratchew	No.	Distributor Name	Sales	No.	Distributor Name	Sales
Bown Scott is Bomne Arapes 2,818,8383 52 Adele De Cosso d. Jaimer De Cosso 108,331	1	Nasko Ratchev	2,842,072	51	Sue Burras & Geoffrey Burras	114,778
4 Bow Webb 1.432.937 54 Inner Wilson Inner Wilson 101,911 6 Fairy Car 1.071.354 56 Peter Wellock & Myma Wellock 99,502 7 Rob Forster & Ray Aziz 1.070.395 57 Tieven Wildrell 39,751 8 Gillan Nicholan 963.322 58 Gilma Roystan & Caroline Roystan 99,521 9 Frieda Ferna Heather Summans 963.000 59 Anthony Greewas 87,531 11 Muriel Juddon & Tony Juddon 922.919 61 Carole Montrie & Berney Morris 85,816 12 Gyrt Holden & Elizabeth Heoden 814.739 62 Michella Kennory 85,460 13 Chris Masan-Pauli & Wendy Masan-Pauli 787,675 63 Gayvor Morgan 84,542 14 John Hawkee & Jeanette Hawkes 780,883 64 David Branch & Samartha Branch 82,832 15 Peter Wilne & Jackee Wilne 733,302 65 John Holder & John Holder & Summartha Branch 82,832 16 Suo Marshal & Bido Datton 536,017 66 Lunran Jackson & Pritor Jackson 81,986 17 Mile Bibly & Annadia Bibbly 476,445 67 David Bibly & Flowed Bibly 80,528 18 Stephen Boume & Anna Birks 45,269 68 Andr	2	Lynn Macdonald	2,841,040	52	Malcolm Ashmore	109,331
5 Allan Moffrat & Billie Dee Moffrat 1,281,081 55 Andy Cooper & Carolyn Cooper 93,454 7 Reb Fester & Ray Aziz 1,071,354 58 Peter Wellock & Myma Wellock 94,502 8 Gillian Nicholston 96,322 58 Glann Rayston & Carolinia Royston 90,521 10 Marie Justian & Forny Justian 963,932 58 Glann Rayston & Carolinia Royston 92,731 11 Marie Justian & Forny Justian 963,932 60 Stephen Mell & Debra Nell 87,031 12 Din Hobden & Elizabeth Hobden 814,739 62 Michelle Kennedy 95,480 13 Dink Mason Pauli & Wondy Mason-Pauli 787,875 83 Ginynor Morgan 84,542 14 John Howkes & Jeanette Hawkes 700,883 84 David Babby & Rose Bibby 89,692 15 Peter White & Juscias White 733,902 65 John Holden & Lanny Holden 82,669 16 Sue Marsal & Geb Delton 550,17 66 John Holden & Summath Branch 82,289 17 Maie Bibby & A Rose & Lanne Branch & Summath Branch 82,289 10 John Holden & Summy Holden 82,669 18 Stephen Bourse &	3	Gavin Scott & Bonnie Arapes	2,808,593	52	Adele De Caso & Jaime De Caso	109,331
65 Intry Carr 1,071,354 58 Peter Wilclock Myrnar Wellock 94,502 7 Rob Foster's R Bry Aziz 1,079,996 57 Treeor Mitchell 33,751 8 Gillian Nicholson 963,832 58 Glern Royston & Coroline Royston 90,521 9 Freds' Ferns & Headre Summers 983,030 39 Anthrony Greevees 37,531 11 Murgard More & Carren Auscott 965,032 60 Stephen Nell's Debera Nell 37,087 12 Shirt Nobacon Fauli R Vendry Mason-Pauli 787,675 63 Gayvor Morgan 84,542 13 Chris Mason-Pauli R Vendry Mason-Pauli 787,675 63 Gayvor Morgan 84,542 14 John Hoske's B Lannerta Howas 760,882 64 David Blanch & Samartha Branch 82,832 15 Peter Wilkite & Judice White 753,902 65 John Hodder & Jemny Holden 82,683 16 Sus Marshall & Bob Datron 316,902 69 John Holder & Jemny Holden 82,683 18 Stephen Dourne & Arme Blanks 45,663 <	4	Bob Webb	1,432,937	54	Irene Wilson	101,911
Rob Forstrat & Hay Araz 1,070,995 57 Incon Mitchell 93,751 9 Gillan Nicholson 96,3432 58 Glenn Rhyston & Caroline Rhyston 90,521 10 Margaret Moore & Garren Arscott 95,6302 60 Stephen Nell & Debra Nell 97,031 11 Muried Ludson & Florry Udston 92,291 61 Carole Moris & Berny Morris 85,816 12 Glyn Hobden & Elizabeth Holden 814,739 62 Michael Berny 65,660 13 Chris Mason Paull & Wendy Mason Paull 787,875 63 Caynor Morgan 84,542 14 Jahn Howkes & Janette Hawkes 769,983 64 David Branch & Samontha Branch 82,882 15 Peter White & Jackie White 753,992 65 John Holden & Garny Holden 82,689 16 Sue Maristal & Bobo Dation 336,017 66 Lauren Jackson & Peter Jackson 81,896 17 Mike Bibby & Amanda Bibby 476,445 67 David Bibby & Rose Bibby 80,528 18 Stephen Bourne & Ame Bibis 45,661 68 Lauren Jackson & Peter Jackson 71,894 Margaret Luppe How Java All Janette White 298,722 <td>5</td> <td>Allan Moffat & Billie-Dee Moffat</td> <td>1,291,061</td> <td>55</td> <td>Andy Cooper & Carolyn Cooper</td> <td>99,454</td>	5	Allan Moffat & Billie-Dee Moffat	1,291,061	55	Andy Cooper & Carolyn Cooper	99,454
Rob Forstrat & Hay Araz 1,070,995 57 Incon Mitchell 93,751 9 Gillan Nicholson 96,3432 58 Glenn Rhyston & Caroline Rhyston 90,521 10 Margaret Moore & Garren Arscott 95,6302 60 Stephen Nell & Debra Nell 97,031 11 Muried Ludson & Florry Udston 92,291 61 Carole Moris & Berny Morris 85,816 12 Glyn Hobden & Elizabeth Holden 814,739 62 Michael Berny 65,660 13 Chris Mason Paull & Wendy Mason Paull 787,875 63 Caynor Morgan 84,542 14 Jahn Howkes & Janette Hawkes 769,983 64 David Branch & Samontha Branch 82,882 15 Peter White & Jackie White 753,992 65 John Holden & Garny Holden 82,689 16 Sue Maristal & Bobo Dation 336,017 66 Lauren Jackson & Peter Jackson 81,896 17 Mike Bibby & Amanda Bibby 476,445 67 David Bibby & Rose Bibby 80,528 18 Stephen Bourne & Ame Bibis 45,661 68 Lauren Jackson & Peter Jackson 71,894 Margaret Luppe How Java All Janette White 298,722 <td>6</td> <td>Terry Carr</td> <td>1,071,354</td> <td></td> <td></td> <td>94,502</td>	6	Terry Carr	1,071,354			94,502
Period Fenn's Heather Summers	7		1,070,995	57	Trevor Mitchell	93,751
9 Freda Ferna F Heather Summers 983,090 59 Anthony Greeves 87,531	8	Gillian Nicholson	963,832	58	Glenn Royston & Caroline Royston	90,521
10	9	Freda Fenn & Heather Summers	963,030	59		87,531
12 Glyn Hobden & Fitzbeth Hobden 81,4798 &2 Michelle Kennedy 85,460 13 Chris Mason-Paull & Wendy Mason-Paull 787,675 63 Goynor Morgan 84,542 14 John Hawkes & Jeanette Hawkes 760,983 64 Bavid Branch & Samantha Branch 82,832 15 Petter White & Jackie White 753,982 65 John Holden & Janney Holden 82,863 15 Petter White & Jackie White 753,982 66 Laura Jackson & Petter Jackson 81,986 17 Mike Bibby & Arnanda Bibby 476,445 67 David Bibby & Brase Bibby 80,528 18 Stephen Bourne & Anne Binks 452,663 88 Andrew Boswell & Sue Boswell 78,789 19 Gary Whitson & Estant Wattson 348,802 69 Deborah Dewar & Allan Dewar 77,879 20 Margaret Japp & Roy Japp 324,987 70 Chris Morton & Guile Norton 77,816 21 Craig White & Magdalana White 299,727 11 David Brotton & Guile Norton 77,816 22 John Sharip & Steven Sharp </td <td>10</td> <td>Margaret Moore & Carren Arscott</td> <td>956,302</td> <td>60</td> <td></td> <td>87,087</td>	10	Margaret Moore & Carren Arscott	956,302	60		87,087
12 Glyn Hobden & Fitzbeth Hobden 81,4798 &2 Michelle Kennedy 85,460 13 Chris Mason-Paull & Wendy Mason-Paull 787,675 63 Goynor Morgan 84,542 14 John Hawkes & Jeanette Hawkes 760,983 64 Bavid Branch & Samantha Branch 82,832 15 Petter White & Jackie White 753,982 65 John Holden & Janney Holden 82,863 15 Petter White & Jackie White 753,982 66 Laura Jackson & Petter Jackson 81,986 17 Mike Bibby & Arnanda Bibby 476,445 67 David Bibby & Brase Bibby 80,528 18 Stephen Bourne & Anne Binks 452,663 88 Andrew Boswell & Sue Boswell 78,789 19 Gary Whitson & Estant Wattson 348,802 69 Deborah Dewar & Allan Dewar 77,879 20 Margaret Japp & Roy Japp 324,987 70 Chris Morton & Guile Norton 77,816 21 Craig White & Magdalana White 299,727 11 David Brotton & Guile Norton 77,816 22 John Sharip & Steven Sharp </td <td>11</td> <td>Muriel Judson & Tony Judson</td> <td>922,919</td> <td>61</td> <td>Carole Morris & Benny Morris</td> <td>85,816</td>	11	Muriel Judson & Tony Judson	922,919	61	Carole Morris & Benny Morris	85,816
13 Chris Mason-Paul B Wenny Mason-Paul 787,875 63 Gaynor Morgan 84,542 14 John Hawkas & Jeanette Hawkes 760,983 64 David Branch & Samantha Branch 82,832 16 Sue Marshall & Bob Dalton 559,017 66 Lauren Jackson & Fetter Jackson 81,986 16 Sue Marshall & Bob Dalton 559,017 66 Lauren Jackson & Fetter Jackson 81,986 18 Stephen Bourne & Anne Binks 452,663 68 Andrew Boswell & Sue Boswell 78,739 19 Gary Wistson & Esther Wiston 349,802 69 Deborah Dewar & Allan Dewar 77,854 21 Craig White & Magdalena White 298,727 71 Dave Horton & Susie Horton 77,285 21 Craig White & Magdalena White 298,727 71 Dave Horton & Susie Horton 77,285 22 Robert Gibbons 267,870 22 Susan Darton & David Darton 77,285 23 John Karp & Steven Sharp 260,623 73 Andrew Walkinshaw & Crarlyn Walkinshaw 76,407 24 Robert Distable All S	12		814,739	62	Michelle Kennedy	85,460
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Peter White 6 Jackie White 753,902 65 John Holden 6 Jenny Holden 82,669	14	John Hawkes & Jeanette Hawkes	760,983	64	David Branch & Samantha Branch	82,832
16 Sue Marshall B Bob Dalton 536,017 66 Lauren Jackson & Peter Jackson 81,896 17 Mike Bibby & Arnanda Bibby 476,445 67 David Bibby & Rose Bibby 80,528 18 Stephen Bourne & Anne Binks 452,663 68 Andrew Boswell & Sue Boswell 78,798 19 Gary Watson & Esther Watson 349,802 69 Deborah Dewar & Allan Dewar 77,5854 20 Margaret Japp & Roy Japp 324,945 70 Chris Notron & Julia Notron 77,816 21 Craig White & Magdaleina White 298,727 71 Dave Horton & Susie Horton 77,816 22 Robert Gibbons 267,670 72 Susan Darton & David Darton 76,682 23 John Sharip & Steven Sharp 260,623 73 Andrew Walkinshaw & Carolyn Walkinshaw 76,419 24 And Stephenson & Claire Stephenson 248,878 74 Olivera Toner & Justin Toner 76,407 25 Hazel Stephen & John Noble Stephen 247,262 75 Eve Branch & Norman Branch 76,134 26 Gordon Sarch M	15	Peter White & Jackie White		65	John Holden & Jenny Holden	82,669
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18 Stephen Bourne & Anne Binks 452,663 68 Andrew Boswell & Sue Boswell 78,789 19 Gary Watson & Esther Watson 349,802 69 Deborah Dewar & Allan Dewar 77,854 20 Margard Japp & Roy Japp 324,945 70 Chris Norton & Julia Norton 77,816 21 Craig White & Magdalena White 298,727 71 Dave Horton & Susie Horton 77,285 22 Röbert Gibbons 267,670 72 Susan Darton & David Darton 76,682 23 John Sharp & Steven Sharp 260,623 73 Andrew Walkinshew 76,419 24 Andy Stephenson & Claire Stephenson 248,878 74 Olivera Toner & Justin Toner 76,407 25 Hazel Stephen & John Noble Stephen 247,262 75 Eve Branch & Narman Branch 75,531 26 Gordon Seldon & Judy Seldon 240,795 76 Robert Glüner-Brich & Mariama Grinev-Branch 75,238 27 Melvyn Mortimer & Lucy Mortimer 215,735 77 Nuala Mcdonald & Ronan Mcdonald 75,258 28 John Mckie	17	Mike Bibby & Amanda Bibby	476,445	67	David Bibby & Rosie Bibby	80,528
Gary Watson & Esther Watson 349,802 69 Deborah Dewar & Allan Dewar 77,854	18					
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28 John Mckie & Sarah Mckie 187,934 78 Craig Hawkes & Mary Hawkes 74,987 29 Claire Rea & Peter Rea 183,778 79 Stephani Neville & Bill Neville 74,887 30 Judy Jodrell 183,464 80 Helen Allgood & Paul Allgood 74,286 31 David Pemberton-Smith & Anne Pemberton-Smith 174,626 81 Angela Campbell & Norman Campbell 72,781 32 Stephen Geldard 173,988 82 Rosina Pocock 72,781 33 Michael Day & Jean Day 165,100 83 Alf Bell & Carol Bell 72,536 34 Philip Warrington & Jean Warrington 161,358 84 Mike Gough & Dawn Gough 72,260 35 Robert Higgins & Mary Higgins 161,300 85 Teresa Divers & Bryony Hayward 72,99 36 John Donaldson & Anne Donaldson 146,032 86 Marccell Treanor & Joanne Treanor 72,066 37 Raymond Turnbull & Miriam Turnbull 140,012 87 Richard Chantler & Clare Chantler 71,107 38 John Prosser & Christine					Nuala Mcdonald & Ronan Mcdonald	
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