Issue 6 March 2012

Spring into action with Kleeneze

Page 4/5 Meet the Houseprouds

Page 10/11 Retailing over the Easter holidays

Page 16/17 Has online shopping clicked yet?

> Training, news, competitions and testimonials inside

ezespa launches: Kleeneze Party Plan is very much up and running with a brand new range, kit and business tools available



Editor's note

As many of you know, I'm a bit of a social media addict. Facebook, Twitter, LinkedIn, YouTube – you name it, I'm usually hovering around on it at some point every week. Yes, I admit, it does satisfy my innate need to be nosy, but with so many Distributors out there, it's a pretty tall order to ask me to call each one of you every week to find out what you're up to.

For us poor isolated souls at HQ, social networking has opened up a more direct communications channel, meaning that we can help you deliver better customer service than ever, as well as being able to 'speak' to each of you personally – something that can be rather a difficult feat when you're at the rather large NIA in Birmingham.

However, I do occasionally pang for the golden days of yesteryear (yes, I know I look far too young to remember yesteryear...), when people actually used to talk to people who were sitting across from them rather than emailing them.

You see, social media is fantastic for sharing snippets of information, recognition and quick boosts of motivation, but nothing will ever replace the face-to-face interaction that makes this business so special. This is why I love the Kleeneze LIVE! events where I get to catch up with all my new social media friends in person!

Warwick's been and gone now, but make sure you're booked on one of the next ones. If you really can't make any of them, make sure you follow us on Twitter and I'll be letting you know all the gossip from the day (@Xeniakleeneze).

If you're someone who's been hiding behind their Twitter ID or Facebook account in the past, then get ready to take a step forward. The complete facelift of one of our product ranges plus a brand new party plan option is something you'll want to be shouting about from the rooftops! If you've felt like your business is stuck in a bit of a rut of late, then hopefully these tools will help move it forward.

You see, social media is fantastic for sharing snippets of information, recognition and quick boosts of motivation, but nothing will ever replace the face-to-face interaction that makes this business so special.

What better time to do this than now? Spring cleaning isn't just for your house, you know (although we've got products for that too, of course!). It's time to look at your business – what's been working and what hasn't – and give it a bit of an overhaul.

Spring into action and move your business forward. Hopefully, this month's Team Talk will give you some ideas on how to increase your profits and build your team. For example, try some of our suggestions on how to market your online shop (see page 16) or create a retailing plan for over the holidays (page 10).

Don't forget to let us know how you're getting on with it all or if there's any training you'd like to see appear in Team Talk in the future. Email us at teamtalk@kleeneze.co.uk.

I'll see you at a Kleeneze LIVE! near you soon.

Xenia

Xenia Poole, Editor in Chief Xenia.poole@kleeneze.co.uk





Page 4

We are so Houseproud

Introducing our five new product characters, who are going to help boost your sales and refresh your income!

Page 6 Head and shoulders above the rest

Dan Booth is paving the way for other students to take up Kleeneze as an alternative work placement

Contents

Page 8

Introducing ezespa

As launched at Kleeneze LIVE! Warwick, ezespa party plan is now here!

Page 10 Will you let your retail rest?

The Easter holiday is coming, but how will you spend yours?

Page 12

Kleeneze is allowing me to change the lives of others' as well as my own

For Sara Eyres and Chris Burras, Kleeneze helped them through the most devastating time in their life. Now they're using it to help others



Page 14 Sachet your way to extra sales

Give your customers a little taster of what's to come with our ezespa sachets

Page 15 This business changes lives

The start of a spectacular summer of events is officially underway. Join us on our tour round the country

Page 16 Your online shop – has it clicked yet?



How much could your online shop increase your profits by? Only one way to find out!

Page 18

Game on

We're taking our fundraising to the next level with the Network-wide Summer Games! Get your teams involved and raise money for a good cause

Page 20

ezeparty recognition

After the last few months of training and setting up your party plan businesses, you're seeing some great results come in

Page 22

Recognition

Period 2 was another Sales Plan success. Find out who our top Network achievers were

Page 24 Bulk Sales

It's been sales galore this Period. Check out where you've come in the chart

Page 28 Bulk Sales – Top 100

The back page is the place to be! Congratulations to our Top 100 in Period 2





When Jamie Stewart asked our design agency to breathe new life into a selection of Kleeneze everyday homecare products, who'd have thought they'd take him so literally!

Here Simon from **Design Force** tells us how they went about bringing our 'FAMILY' of products to life.



sister-in-law Betty.

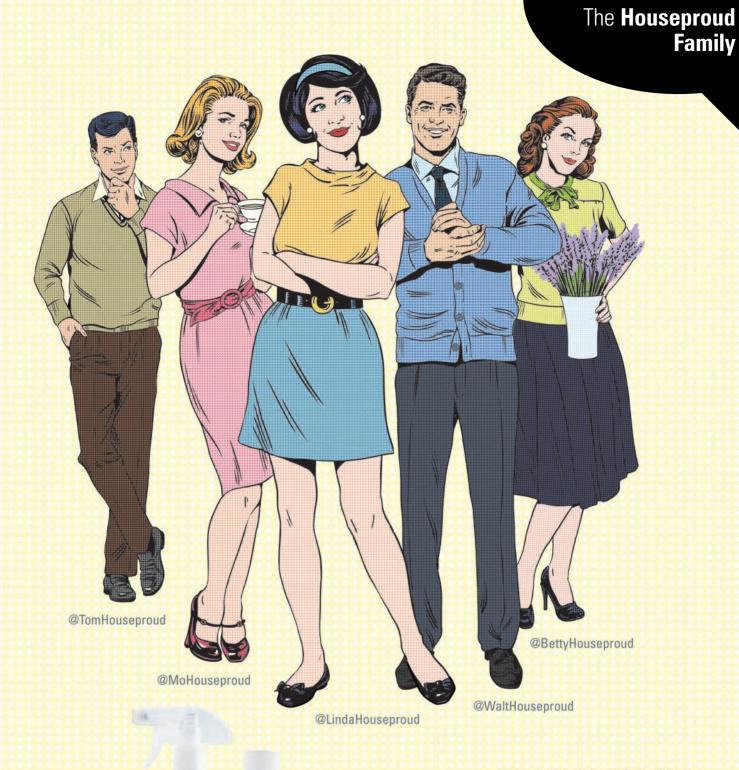
Tom is Linda Houseproud's brother. He lives with girlfriend Katie and their cat, Fuzz. He is charming, popular, has the gift of the gab and is very successful in his job selling stationery. He'd love to own his own business one day.

When Jamie first discussed the project with us we were excited about the prospect of bringing references to Kleeneze's long and unique heritage into the packaging. We explored various retro-inspired designs but everyone agreed that the 1960s pop art style was the most vibrant and eye-catching, and gave us lots of opportunities to add real **'bersonality'** to each pack.

- "And when it came to adding personality, we didn't hold back! Each pack now has its own character or 'spokesperson' who tells us in their own voice what the benefits of the product are. All five - Walter, Betty, Maureen, Tom and Linda – are related and their surname is 'Houseproud'. They are fantastic advocates for the products and will even be tweeting about them.
- Another new addition to the packs is a 'heritage mark' which reinforces the company's cleaning credentials by telling customers how Kleeneze has been helping them to keep 'houseproud' since 1923. 77



notions receptionist percy is married to watter: mey have two children and a pet Westie, Burt. Betty loves the variety her job brings but not the germs. She's were creative, taking dozene of classes including very creative, taking dozens of classes including flower arranging, cake decorating and aromatherapy.





Kleeneze.





Head and shoulders above the rest

When 21-year-old Dan Booth looked around for a placement for his Business and Enterprise degree, nothing seemed to measure up to his Kleeneze business. Now, he's hoping that his experiences will open up the door for other students wanting to start up their own businesses.



"I first knew about Kleeneze when my mum joined back in 2007," said Dan. "She joined when my little sister started school, because it was something she could work in the daytime around school hours.

"I actually registered on the day of my 18th birthday. I had to wait to get my birthday money off everyone to get my 200 books to start! I was in sixth form then and doing my A-levels. I only ever did about 10% back then - about £50 a week beer money really."

When Dan started studying for his degree in Business and Enterprise Management at Sheffield Hallam University, he didn't give up his Kleeneze business, but continued to work at it when he came home at weekends – just to keep it ticking along. However, when he started looking for a job for his placement year, Kleeneze proved to be head and shoulders above the rest. "I'm doing a four-year sandwich degree, so I had to do a year out at work," he explained. "I went to various interviews, but I didn't want to work for a boss. I've only ever been self-employed. I just couldn't find anything, so I begged and begged the placement people at university until finally they let me do it and classed Kleeneze as my placement year."

A placement year is a year in which students go out into the work place in order to gain some experience. As Kleeneze isn't a traditional job, Dan had to put in some work in to convince the placement officers.

"They asked me what my one year goals were for my placement year. Goal setting's pretty big in Kleeneze anyway, so I produced a four page list of everything I wanted to do. They came back half not believing it and half laughing at it...that just became another little motivator really!

"They asked me what I'd be doing and how I'd be developing; what things I would pick up from Kleeneze that I could bring back to university and likewise, what kind of things I've learned at uni that I could bring to Kleeneze. I created a list of everything I'd be doing, putting down that I wanted to run my own business for a year, I wanted to recruit and lead a team of people, I wanted to do £100,000 turnover and go on a trip abroad (I didn't know at the time it was Miami).



I've spoken to my friends who are currently in conventional placements and they're doing admin and filing, emailing and making tea. They're not really enjoying it and it certainly doesn't compare to Kleeneze."

Dan, who works the business with girlfriend Amy, will be returning to university in September and knows that he'll continue with his business after his degree.

"I'm hoping that, if I've ticked off everything I set out to do by the time I go back in September, that they'll look at Kleeneze with a different view as to the one they saw before (basically 'why are you delivering catalogues when you can get a proper placement'!). Especially if I can sneak a trip in to Miami before the first load of exams! "They asked me what my one year goals were for my placement year. Goal setting's pretty big in Kleeneze anyway, so I produced a four page list of everything I wanted to do."

Current Affairs Dan Booth

"I really hope that through the company and through the university, I can open the door to a few more people. If I can go back with a record of what I've done in the last year and it stands out compared to any other placement option, suddenly it might be a viable option for other people.

"I'll definitely continue with the business when I finish university. I'm trying to build a team now to keep it going while I'm finishing my last year. When I come out I won't be looking for a graduate job at all."

Introducing ezespal

Following the success of eze**cook**, we are ecstatic to introduce our brand new party plan opportunity, eze**spa**. This new branch of eze**party** is set to see your sales increase, your teams grow and your business become bigger and stronger than ever in 2012. **Sales Director and the force behind this new initiative, Lisa Burke tells all.**

"After the official launch in January, the network has really taken eze**cook** by storm. We have had great feedback and are thrilled that many of you, after starting your eze**cook** parties, are experiencing an increase in your personal retailing.

For Distributors, eze**party** is an opportunity to increase your earnings by scheduling in some parties into your diary in addition to your current retailing. Plus, it's a great chance to increase your team building activities by attracting a wider audience to the Kleeneze opportunity.

We have a fabulous new eze**spa** kit for you to present at your parties; including a brand new eze**spa** catalogue featuring the eze**spa** collection, our new and exclusive age defying serums and an extensive selection of on trend Helen É cosmetics."

•••••

Our eze**spa** collection of 20 products, all contain natural, essential oils to help melt all the stress of your day away and keep you feeling energised and rejuvenated.

Our serums

Our new and exclusive serums featuring age delay technology can firm the skin and help tackle the signs of aging for the full body. Try it for yourself – how young can you look?

Ultra Firming Collagen Body Serum

Enriched with Dermochlorella, Marine Collagen, Seaweed extract and Vitamins A, C and E, this luxurious advanced total body treatment formula targets cellulite and stretch marks leaving the body hydrated, visibly smoother with fewer imperfections, smooth and deliciously fragranced.

Pro Youth Face Serum

Infused with age delay technology, this amazing serum can make you look 6 years younger in just

28 days!* Enriched with Proteolea, Marine Collagen, Sean Minerals, plus Vitamins A, C and E; the high performance formula serum reduces the effect of skin stress and visibly reduces redness and lines caused by exposure to harsh environments.

*in-vivo study performed around the eye area

Turn Back Time Neck and Bust Serum

Targeted help for the delicate neck and bust area, with soft focus technology for visibly younger looking skin. This neroli essential oil infused serum with Argan extract and hyalauronic acid hides skin imperfections by scattering incoming light to diminish the appearance of fine lines.





Launch eze**spa**



Helen É

Keep abreast of the latest trends and never let your makeup bag date you. Helen É cosmetics are good for all ages and skin tones, for everyone, everyday! You can create that flawless finish and get the season's key looks with professional salon products at amazing discount prices.

What are you waiting for?

An ezeparty isn't just a great way to earn extra income, it's a fabulous way of getting together with friends, family and work colleagues and, most importantly, having fun!

With fantastic products, it's easy to see why ezeparty works!

You will get an eze**party** manual, complete with the new eze**spa** section with an easy-to-follow party guide along with training resources on the DSA.

An ezeparty is also a fabulous place to sponsor new recruits. Typically 70% of ezeparty recruits will come from parties. People will see what you are doing, hear your story and will want to join for the flexibility and income it can offer.

You will also meet people who prefer the idea of dropping catalogues, so it will be a fabulous opportunity to increase your over-all team building opportunity.

Be amongst the first people in the country to have this fabulous collection to show customers at your parties.

This kit is available now! So take advantage of this excusive offer which means you can order the new eze**spa** kit for an introductory offer of $\pm 99/ \in 118.80$ (a massive saving of ± 218.55).



The Kit

The eze**spa** kit includes 30 products, including eze**spa** best sellers and a variety of key Helen É cosmetics. You'll also get all the stationery you need to recruit distributors and to promote your parties, including ezeparty opportunity brochures, host and recruitment flyers and even a fantastic branded jute bag!

How to get your ezespa kit:

(If you've already ordered an ezecook kit, you will need to have placed a minimum of £200 ezeparty orders to get an ezespa kit)

- 1. Click on 'place Distributor orders' on The Hub
- 2. Now click on 'party orders'
- 3. You need to book in a minimum of three parties to be held by the end of April 2012
- 4. Click on 'add new parties' and have the details to hand to fill in (you'll need host name, address and the date and time of the party)
- 5. You'll then be taken to a payment screen where you can enter your details
- 6. You'll receive a confirmation email
- 7. Your starter kit will be dispatched as per the normal delivery schedule

Tools to support you:

You'll find everything you need under the Party Plan section on the DSA, including:

- A Step by Step guide on how to register a new Party Plan Distributor
- The ezespa catalogue
- Party Plan training manual
- ezespa party invitation (download only)
- ezeparty recruitment brochure
- ezeparty recruitment flyer
- Accommodation booklet
- Posters including host posters, host thank you gifts, event posters, and ezespa kit poster
- ezespa product videos

Will you let your retail rest?

If, like most of the general public, you spend your Easter holidays at home binging on hot cross buns and chocolate eggs, then why would you think your customers are doing anything different?

Holidays are probably the best time to find potential customers at home looking for ways to fill their spare time and what better way then flicking through the Kleeneze catalogues?

The Long Drop retailing method means that you can drop those catalogues off with your customers for an extended time, giving them time to browse and YOU time to spend with your family!

"If you're wondering whether it's ok to retail over the holidays, simply look at the busy shopping malls, markets and retail parks over this time. If they are open – we should be too.

"Our store goes through the door of our customer for them to browse at their leisure and, for most of the population, that's what the holidays are all about.

We have always chosen to work over holidays. While aiming for a retail target, it is important not to slow down the momentum. The compound effect works much better if you keep doing what you need to do, no matter what! We have also gained much respect from our customers over the years when they see us out and about on a Bank Holiday. We can still have time for fun, but after the work is done. This has helped us to build a good, strong work ethic over the years."

Gail and Stuart McKibbin, Senior Executive Distributors

"The coming months are critical for everyone to plan carefully given Easter coming up and impending Bank Holidays.

The first thing we always say is that we don't work for a bank! As business owners we need to decide what (if any) holidays we are taking, and then map out our retail plans to ensure we cover every house that we would drop to in a period with no Bank Holidays.

Secondly, ensure you have enough catalogues - you may find you have a few more catalogues 'locked out' than usual due to customers being away.

Ensure you keep good records and be persistent and consistent with your call backs. Use the 'holiday slip' with your details on to get your catalogues back, asking the home owner to call you when they return. Thirdly - chase the turnover! Set yourself a retail target to earn the income YOU want and then do whatever it takes to achieve it. If your weekly target is £400, write that down somewhere prominent, and then every time you do a pick up just deduct the value of the orders from your target figure - i.e. say you pick up £80, you now need £320 in that week. You'll be amazed at the power of being target focused - and the thrill of the chase drives you on to do whatever it takes to get your target and most importantly secure your income.

It's a great time to be out retailing - customers are in buying mood - the Spring Special is providing great retail as people start to work in their gardens and the lighter nights make it easier for us to work later into the evening."

Geoff and Fiona Webb, Silver Senior Executive Distributors

"Before Angela and I joined Kleeneze I had been working as a self-employed contractor for many years. The only advice anyone needs is STOP THINKING LIKE AN EMPLOYEE!

13 years of only getting paid for the days I worked, set me up well for our Kleeneze business. There are no Bank Holidays, sick days, duvet days, days when it's too cold/wet/snowy, days off with a hangover!

You just have to stop making excuses and get on with it."

Paul and Angela McGuinness, Gold Distributors

"It is a real myth that a Bank Holiday means that customers won't buy or that your retail has to be lower. As long as you still put out the same amount of catalogues, then your retail will still be the same. If you have a holiday or want to take time out with the family or children then simply do a double drop the week before or after your holiday. The only time your retail ever drops is simply because you have not personally put out the same volume of catalogues.

Often, Bank Holidays can have a positive effect on retail as 'boredom buy'. People sit at home or sit out in the garden, and have more time to browse through the catalogues. So putting more out over bank holidays can really boost your retail. Whether it's a bank holiday or a family holiday all you have to do is plan it.

When we got married, we did £2,495 (our average monthly sales) worth of sales around a wedding and a honeymoon simply by planning! And we are already planning our summer holiday for this year, where we will do a whole period of customers in just 13 days.

It's really simple - do the activity and you get the results!"

Pete and Karen Flitton, Bronze Executive Distributors

"We have found, over the years, that it's NOT the customers who take these holidays – it's the Distributors, because the Distributors THINK the customers are on holiday. You will actually find that this is not the case – most people are at home doing the house, the garden, cleaning the car etc.

The secret to success is to keep to your plan. If you do intend to take a day off yourself, do some extra books with your usual run."

John and Hazel Stephen, Gold Premier Executive Distributors



Easter Bank Holiday Order Delivery Schedule 2012

UK Mainland				
Order date	Order Day	Delivery Day	Delivery Date	
02.04.12	Monday 15.16pm to Tuesday 15.15pm	Thursday	05.04.2012	
03.04.12	Tuesday 15.16pm to Wednesday 15.15pm	Tuesday	10.04.2012	
04.04.12	Wednesday 15.16pm to Thursday 15.15pm	Wednesday	11.04.2012	
05.04.12	Thursday 15.16pm to Saturday 15.15pm	Wednesday	11.04.2012	
07.04.12	Saturday 15.16pm to Monday 15.15pm	Wednesday	11.04.2012	

Northern Ireland Post codes BT1 to BT90 Plus R.O.I Dublin

Order date	Order Day	Delivery Day	Delivery Date
02.04.12	Monday 21.16pm to Tuesday 21.15 pm	Thursday	05.04.2012
03.04.12	Tuesday 21.16pm to Wednesday 21.15pm	Tuesday	10.04.2012
04.04.12	Wednesday 21.16pm to Thursday 21.15pm	Wednesday	11.04.2012
05.04.12	Thursday 21.16pm to Saturday 21.15pm	Wednesday	11.04.2012
07.04.12	Saturday 21.16pm to Monday 21.15pm	Wednesday	11.04.2012

Remaining Irish Postcodes, International, Highlands & Islands of Scotland, Channel Islands & Isle of Man

Order date	Order Day	Delivery Day	Delivery Date
02.04.12	Monday 21.16pm to Tuesday 21.15 pm	Tuesday	10.04.2012
03.04.12	Tuesday 21.16pm to Wednesday 21.15pm	Tuesday	10.04.2012
04.04.12	Wednesday 21.16pm to Thursday 21.15pm	Friday	13.04.2012
05.04.12	Thursday 21.16pm to Saturday 21.15pm	Friday	13.04.2012
07.04.12	Saturday 21.16pm to Monday 21.15pm	Friday	13.04.2012

Kleeneze is allowing me to change the lives of others' as well as my own

For the past decade, Sara Eyres and her family have been through unimaginable horrors. However, Kleeneze has provided not only the financial help, but the time for them to deal with it all.



"I joined in Kleeneze in June 2000 when I was 21. At the time, I was working as a carer and I really enjoyed it. However, I began to realise that there were problems within the industry and I started getting a bit disillusioned with it all. My mum, Lynda Shiels, suggested Kleeneze.

"Mum had been introduced to the business by Chris Burras – my now partner. I'd met him on and off at meetings before and by the November, we started going out. A year later, we had a baby – a little Kleeneze baby!

"In November 2001, my life was about to change forever. My mum was admitted to hospital with an attack of gallstones. She was in excruciating pain and five days later was taken into surgery. It was a routine operation, but mum seemed to be taking longer than anyone else who'd had similar operations to recover. By the third day, we started to panic. "Mum was transferred to ICU with a suspected chest infection, however, soon after we got a call to go to the hospital because she was deteriorating rapidly. That morning, she was diagnosed with septicaemia and pneumonia. Her organs began to fail and she fell into a coma – one the doctors believed she would never recover from.

"We started to prepare for them to switch the life-support off, but then a miracle happened – mum started to show signs of improvement. Against all odds, she started to get better. The doctors had no explanation for this and had never known of anyone surviving five-organ failure.

One day we came in and she was awake – just sat up looking at us. It was a huge surprise. She started to get better and the doctors started to talk tentatively about removing ventilators and reduce her drug dosages. She remained on the ventilator and went for dialysis every couple of days.

"She was still very weak and confused, but she did know who she was. She had a tracheostomy, which meant she wasn't able to verbalise, but we did have conversations via mouthing words.

"After 10 days of consciousness, mum was transferred to a general ward, for rehab and continued monitoring of her airways. She was still unable to do anything for herself. We now know she was suffering from critical illness neuropathy. She was put in a side room, as she tested MRSA positive. The events that followed changed everything.

"Prior to the 8am shift changeover, they found mum in cardiac arrest. It later transpired that no one had checked on her the whole night. Mum survived, but results showed it had left her in a vegetative state. She survived this way until 4 January 2010.



"We successfully sued and fought for justice for mum and the medical negligence that she'd experienced, but it's been a horrible time. Kleeneze remained the only constant in our lives.

"My little girl was only 8-weeks-old when mum was first admitted to hospital and over the following 10 years, taking time to visit mum in the home and looking after my daughter – I never would have been able to hold down a regular job, I would have ended up on benefits.

"It's been a horrible experience that has had far-reaching consequences, but now we feel strong enough to start building our business back up. This year, I launched the Remembering Lynda foundation – a charity dedicated to helping people with experience of medical negligence and brain injury.

"When ezeparty launched, I knew it was perfect for helping fundraise for the charity. We have started booking parties and fundraising events. As our income is provided by our retail, through customer base and building our team, we decided that all the 21% profit would go towards the charity.

"Kleeneze has not only provided an income, a flexible business we control, but also that access to skills and training that would have taken years and cost thousands. These skills and disciplines have given us the belief that we can make our future and provide help for millions of people. I really don't know what I would have done without it."



When ezeparty launched, I knew it was perfect for helping fundraise for the charity

> l never would have been able to hold down a regular job, l would have ended up on benefits

Visit **www.remembering-lynda.co.uk** for further information on Sara's charity and her mission to help those who go through similar experiences. Or follow them on Facebook - @RememberLynda.

Sachet your way to extra sales

Whether you are powering through your 90 day challenge, on a roll with party plan or looking to increase your retail income, samples are a fantastic tool to help boost those sales.



We have created great new thank you slips for you to leave with customers once you have collected order forms or delivered items. These contain space for you to give out a sample of one of our best selling eze**spa** products. You can download these from the DSA.

The eze**spa** sachets come in packs of 100. These contain a sample of one of our best selling eze**spa** products – the Muscle & Joint Gel. This fantastic gel is a multi-purpose, easy application gel that helps to relieve the body's aches and pains.

You can order yours now!

Muscle & Joint Gel: 97900 £8/€9.60

Competition

To celebrate the launch of ezespa this month we have a great prize to give away!

10 lucky winners will receive:

2 packs of our ezespa Muscle & Joint Gel, containing 100 sachets each.

To be in with a chance to win one of these fantastic prizes, simply answer this question:

What is Garfield's favourite food?

A Pizza B Lasagne

asagne C Chips

Send your answer along with your Distributor account number to **teamtalk@kleeneze.co.uk** by Friday 13 April using 'eze**spa**' as the subject title.

See the DSA for full terms and conditions.

Congratulations to last month's winners of our ezeparty competition:

1 x ezecook party kit – Sheryl and Peter Dutton 20 x ezecook catalogues – Anthony Henley 20 x ezecook recruitment brochures – Gemma Silvester 100 x ezecook recruitment flyers – Nigel Robinson and Danna Powell 5 x ezecook DVDs – Jenny Bell

The answer was C – Nigel Smith

This business changes lives

The first Kleeneze LIVE! has been and gone, but it's just the start of a summer of spectacular events!

From the majority of the feedback, it seems that most of you attended for motivation and training. It's just as well, because these two things are going to be central to each event.

We took your feedback from last year and have tailored the training specifically. Sponsoring will be a particular feature of all of the events, particularly using the principle of Go for No, as well as giving you the general confidence to approach people.

Of course, you know what they say about all work and no play, but don't worry! Kleeneze LIVE! is an event that always brings with it massive amounts of fun. It's the whole package – enjoy the experience. You're in the right place at the right time, as you will see when you attend these events and meet the complete cross-section of people that make up our Network.



"Kleeneze LIVE! is always a great roadshow. As Kleeneze are travelling to venues throughout the UK and Ireland it means more people should be able to attend, especially those that don't like to travel too far. There are no excuses any more - Kleeneze are in your back yard...so to speak!

Every single Distributor should do their utmost to attend at least one of these events. We guarantee you will come away with a few great ideas to put into action immediately. Learn how to build your business and your future, mix with successful people and make the rest of 2012 your year."

Mike and Amanda Bibby, Silver Premier Executive Distributors

YOUR FEEDBACK COUNTS

Is there something specific you'd like to get more training on at our Kleeneze LIVE! events? Let us know! Email Michael.khatkar@kleeneze.co.uk.

April			
Saturday 14th	Falkirk	Inchyra Grange Hotel	Order Code: 02135
Saturday 28th	Dublin	Red Cow Moran Hotel	Order Code: 04332
May			
Sunday 13th	Bristol	The Bristol Hotel	Order Code: 02100
June			
Saturday 9th	Newcastle	Lancastrian Suite	Order Code: 02089
July			
Sunday 1st	Bracknell	Blue Mountain Golf Club	Order Code: 04308
Sunday 15th	Warrington	Park Royal Hotel	Order Code: 02119



Your online shop has it clicked yet?

Have you activated your Kleeneze shop yet? It's a really simple process and, by having it there, you'll be available to your customers 24 hours a day, every day. We can't think of an easier way to create more profits.

Once you've activated your shop:

So your shop is up and running and ready for those orders. However, to get the orders coming in, you need customers to visit the site. Every time you get a visit it's like putting a catalogue pack through a door. There's no guarantee that everyone will order, but in the same way that distributing more catalogues increases customer orders, the more visits your shop gets, the more orders you will get.

There are many similarities between retailing by dropping catalogues and retailing online using your Kleeneze shop:

- Check your 'shop window' as the customer would see it
- Know your customer base and tailor any promotion of products to their needs
- Create new customers by making your presence known

Your online 'shop window'

Customers access your shop by entering your account number when on the generic Kleenezeshop.com site. Make sure whatever promotion you do, the customer knows your account number and where they need to enter it.

We've designed your shop to not only look appealing, but optimise sales so you don't have to worry about that - it's all been done for you.

This means the most important thing you need to remember about the way a customer uses your shop is that they need to know your account number otherwise you may lose their order.

Know your customer base

The best retailers know what their regular customers like and so set their catalogue packs out to reflect this, by making some books more prominent than others, using flyers or even day slips they've made themselves.

When it comes to online retailing, the way you bring customers to your shop is through emails, which means the number one piece of information you need to know about your customers is their email address.

Again, we have this covered for you. Log into your mykleeneze.com profile and click the 'My Contacts' tab. From the two drop down menus labelled 'Filter By' chose 'customers' and 'Kleenezeshop'. These are the people who have already registered with your shop, so they are prime targets for emails. You can download their email addresses and names onto a spreadsheet to save, with information on what type of customer they are, where they live, as well as add other contacts too.

Another way of collecting email addresses is through the order forms your catalogue customers have completed. If you add these to your contacts spreadsheet you've downloaded, you'll have data on all your customers, both form your shop and from catalogues.

When it comes to writing the emails, we create weekly examples for you to forward on to your customers. These are sometimes themed, like the Mother's Day email we sent out in March, or promoting special offers we have.



These emails are simple to use, as all you need to do is fill in your and customer details and pass them on. Don't be scared to create your own emails though - it's your business after all. Some things to remember when writing an email to promote your shop:

- Don't forget to include your name and account number
- Make it clear you're a Kleeneze Distributor
- Provide links to your shop
- Make it attractive



Set up your Kleeneze shop today. Visit the DSA under Operations — e-commerce

Create new customers by making your presence known

As well as reminding existing customers about your online shop, it's important that you get word out to as many people as you can.

With catalogues, the way to expand your customer base is to either blanket drop or present at the doorstep. To get new people visit your online shop, it's a little bit different. The important thing to remember when directing people to your online shop is that they need to:

- a) Access the shop website: www.kleenezeshop.com
- b) Any new customer needs to register using your distributor number, so make sure to include this, along with your name in any promotional material.

There are lots of ways to promote your shop; below we have listed just a few. As long as you don't forget to include the web address, all of the below will boost visits to your site, and therefore sales. Don't limit yourself to only using one or two methods, promote your shop as many ways as you can.

- 1. Include a flyer with log on details in your catalogue packs
- 2. Blanket drop flyers promoting your online shop
- Regularly post links to your shop and mykleeneze.com page on social media such as Facebook, Twitter, Google+ etc
- 4. Include links at the bottom of every email you send
- 5. Include your Kleeneze shop address on your business cards and leave with your customers.



GAME ON

An amazing £33,974 was raised for Macmillan Cancer Support by Kleeneze in 2011, smashing the £19,102 raised in 2010! This year, we want to take it to the next level with even more fundraising activities across the network.

Kleenere

"We depend upon voluntary funding for 97% of our income and without dedicated supporters like Kleeneze, the work that we do would simply not be possible."

The Summer Games 2012

Take part in our Summer Games and strengthen your team while raising money for a good cause. Whether you're a serious sportsman and fancy clocking up miles in the gym or want to have a silly a spacehopper race at your next sizzle, it's all part of the fun.

When is it?

Teams will have the whole of July and August to complete one or more challenges

How do I raise money?

You can compete as a team or compete against each other within your teams. Funds can be raised by getting your friends, family, even customers to sponsor you.

Awards

11112 13232111 (2333)

Prizes will go to the most creative challenges, along with the highest amount raised. There will be a league table on the DSA, so you can track your team's progress week by week.

How do I enter?

Simply register by emailing *Macmillan@kleeneze.co.uk* with the name of your team and names of the members taking part.

WE ARE MACMILLAN. CANCER SUPPORT

۰.

News Macmillan

Some fund-raising ideas (see the DSA for more)

Arm Wrestling

Who's got the muscle to take on the distributors?

Food from around the World

Italian? Mexican? Or Indian? What's your favourite? Have an Olympic-sized feast!

Go for Gold

Challenge yourself to Macmillan record breaker. How many ferrero rochers can you eat in 1 minute?

Hoola hoopathon

How long can you keep up your Hoola? How many hoops can you hoola? How long can you hoola your hoops?

Keepy uppy competition

Who's the next David Beckham of the Network?

Ouiz

A question of sport? Can you be the next Sue Barker?







Go for Gold

Team Talk spoke to Aggie Shepherd from Macmillan to find out exactly where this money will go.

"The amount that the Network raised last year was a fantastic accomplishment that's going to change so many lives and make a lasting different to people affected by cancer," she said. "There are currently 2 million people living in the UK with or beyond a cancer diagnosis and that number will rise to 4 million by 2030.

"We depend upon voluntary funding for 97% of our income and without dedicated supporters like Kleeneze, the work that we do would simply not be possible.

"The money you have raised will change lives and we cannot thank you enough.'

Throughout 2011, the Kleeneze Network tirelessly raised money for Macmillan, through coffee mornings, the 100 Club, selling the Christmas Sale pink snuggler, as well as individual projects.

"Money worries are the last thing you need when you are facing the toughest fight of your life," explains Aggie. "91% of people affected by cancer suffer a loss of income or increased costs and tragically 1 in 17 actually lose their home.

"The money Kleeneze has raised in 2011 could pay for a Macmillan benefits adviser to work in a Citizens Advice Bureau, Macmillan information and support centre, local council or hospital setting for a whole year."

"When the battle just to sit up and eat vour breakfast leaves vou exhausted, filing in detailed forms is out of the question. The Macmillan team came in at a time when I was facing financial ruin on top of dealing with cancer.

Macmillan understood our situation and immediately helped complete the forms to ensure we were awarded the correct benefits. We were then able to pay our bills again. It literally helped us to survive."

Andrew, who went from being a successful Business Development Manager to having no source of income for his family

WE ARE MACMILLA CANCER SUPPORT



The sun is out, the skies are blue, there's not a cloud to spoil the ezeparty view.

As the first buds of spring come out from the earth, we too are ready to support our new party plan consultants to full bloom through the spring and summer months.

We have spent the last months preparing and learning and now are ready to bring new leaders to fruition.

With 3 ezecook themes and now 2 new ezespa themes we can approach customers and contacts old and new. Not only can we change the cooking habits of the nation but also practise smooth skin, on trend make up tips and support holistic remedies for everyday conditions.

To improve your ezeparty business ask your self a few key questions. Rudyard Kipling said any challenge could be resolved by asking WHO, WHAT, WHERE, WHEN, WHY and then pull all together with HOW.

WHO - Can help you ? **Anyone and Everyone! Questions are the Answers** "What is your favourite recipe to cook?" "Where do you buy cooking utensils?" "How much time do you spend in the kitchen?"

This will lead to introducing ezecook and asking for a booking.

Who has held our top party to date with sales of £478?

SHARON DAVIS - from Scotland, WELL DONE Sharon

"Although taking me well out of my comfort zone, I thought it was very important for me to attend the trainings and attempt some parties if I were to promote this side of the business so I

could train and support any party planners who joined our team. I invited 15 people and told them to take a friend. All 15 guests made it along and one brought a friend, so 16 in total.

I had used micro rice cooker and pasta magic earlier in week, so I could pass on my person findings of the products and baked the cheese cupcakes to hand out on evening presented on our pink cake stand

I demonstrated the products I could.

Although I felt I could have done much better on the night, the results

show that anvone can move product just by turning up. I believe a fun night was had by all and we have received some great feedback."



PERIOD 2 RECOGNITION

Who is in the lead so far? Anna-Marie Bennett 854.95 Simon Patmore & Alison Patmore 746.45 Ian Hickton & Rachel Hickton 645.10 Doug Roper & Sandra Roper 605.10 Patricia Corser & Dennis Corser 546.15 Norman Grundy & Joanne Grundy 539.65 Clive Currier & Bev Currier 505.95 Susan Pearce & Stephen Pearce 493.75 Trica Hayward & Steven Hayward 483.20 Mikaela Brown & Andrew Brown 463.25 Melissa Squires & Ian Slade 460.75 Christina Cann & Rob Cann 456.15 Lindsey Field 447.20 Samantha Rushton & Dean Worrall 429.35 Sharon Davis & Craig Davis 426.35 Mary Thew & Stewart Ward 417.45 Michael Legg & Amanda Legg 406.05 Laurence Turner 403.60 David Palmer & Vivienne Sharp 390.60 389.70 Mandy Mann & Stephen Mann

WHAT – are the benefits of holding ezeparties?

Meeting people to sponsor

Meeting people for New Bookings

Income on the day from Sales Made

A willing group of individuals who are all together to enjoy an ezeparty presentation and perhaps make a difference to their own life and lifestyle.

AVERAGE SALES

Sharon Davis & Craig Davis	£267.45
James White & Jane White	£249.40
Lisa-Marie Davies	£241.48
Emma Mackelden & Mark Mackelden	£240.89
Emma Richards & Antony Richards	£235.18
Jo Griffiths	£230.90
Rhian Jones & E Anthony Jones	£229.90
Graham Flawn & Karen Flawn	£209.75
Jane Mousley & David Mousley	£209.25
Mary Thew & Stewart Ward	£208.73

WHERE - can we find an opportunity to book?

75% of our bookings come from parties so we need to ensure we fill our diaries in the first place and then learn the skill of party bookings

Make a list of people without judgement of people you would like to hold a booking for you

Look out got fetes and fairs for the summer to meet new people too.

SALES PER ATTENDEE

Sally Edmond	£103.85
Michael Laydon & Sandra	Laydon £40.04
Jennifer Guy & Alan Guy	£37.20
Giovanna Ereddia	£36.15
Richard Haydon & Gill Prito	chard £35.10
Emma Richards & Antony	Richards £33.60
Jo Griffiths	£32.99
Emma Mackelden & Mark	Mackelden £31.23
Sandra Nelms & Chris Nelr	ms £30.24
Andrew Boswell & Sue Bo	swell £29.64

WHEN:

AAAA – Anytime Anywhere Always ask!

Start any booking conversation with "I wonder if you can help me..."

See the league table below which shows that there are orders to be had even when a person cannot attend a party.

Putting on an incentive for a host to collect pre party orders is always a great idea.

Leaving catalogues and order forms at the coaching stage will ensure business is in place before you begin your presentation and an extra chance to book the people who cannot attend.

WHY:

To add a new income stream to your business

To raise brand awareness and show the best Sales Plan in the Industry

To build confidence in order to help yourself and others reach their full and true potential

PARTIES HELD

Pam Thompson & Peter Thompson	ç
Beryl Wynter & Aaron Smalling	g
Lesley Whittington & Gordon Whittington	8
Susan Pearce & Stephen Pearce	8
Emma Mackelden & Mark Mackelden	7
David Palmer & Vivienne Sharp	7
Sue Burras & Geoffrey Burras	7
Sue Mincher & Tony Mincher	7
Anna Padfield & Nicholas Padfield	7
Paul Brown & Nicola Mitchell	7

Top 3 Premiers with New Party Plan Distributors

- 1. Jackie and Peter White
- 2. Rob Forster and Ray Aziz
- 3. Craig and Magdelena White

"When Kleeneze launched Ezeparty I was sceptical & I did not want to become a party planner but I also thought that I didn't want to be left behind & I really wanted to be able to teach, train & coach people that wanted to join Kleeneze but did not want to put catalogues out.

As soon as we were able we invested in our Ezeparty business kit. I attended our first party (I had not had any training) & we generated an extra £105 in orders from only 6 people.

Our 2nd party generated over £226 in orders from 12 people & our third party yielded over £170 from 8 people and all this was on top of our catalogue orders!

We also were able to spend a few minutes giving a short testimonial about us to a group of people who wouldn't e Fick Sassanelli

Training

ezeparty

normally have heard our powerful story. We now believe the party division of our business is not only incremental but will out perform our catalogue distribution business in the not too distant future.

We are now even more excited than ever about our future with Kleeneze. Thank you Kleeneze for providing this extra income stream!"

Nick Sassanelli

Action Plan to great bookings

- 1. Decide where you want bookings in your diary
- 2. Highlight the dates you want to work
- Make a list of 4 times the number of people you want to book – make no assumptions – ASSUME – makes an ass of u and me
- 4. Decide on a time to call and stick with it
- 5. Know the host benefits well
- 6. Be enthusiastic an know what you want the outcome of the call to be
- 7. Offer an either or choice of dates
- 8. Check the quality of your booking commercials at parties – would you book YOU

9. Close the party presentation with a great booking offers

10. 25% of business comes from outside parties – have you offered someone a booking today ?

May you always have a spring in your step and remember – When you don't ask – the answer is always NO



Recognition

From our top retailers to those who have reached 15% for the very first time, over the next few pages, you'll find the names of those whose achievements are very much to be shouted about.

In no other business will you find such a recognition and reward scheme! Congratulations to all of you who achieved your goals in Period 2 and, for our new starters, we hope to see your name on these pages very soon!

Personal Retail TOP 3



1st **Steven Divito**

£9,536

£8,972



2nd Wendy Vickers



3rd Susan Coleman & Robert Holdford

Personal Sales Group TOP 3



1st Kevin Rider



2nd Stuart & £17,439

Robyn-Lee Heard



£16,320 3rd Paul & Carolyn Blaxall

New Business Sales TOP 3



1st Doug & Sandra Roper

£9,042



2nd

£5,559



3rd Stephen Smith &

22

Top 50 Period 2



Personal Retail

No.	Distributor Name	Sales
1	Steven Divito	£9,536
2	Wendy Vickers	£8,972
3	Susan Coleman & Robert Holdford	£8,713
4	Vanessa Hodgkinson & Mark Hodgkinson	£7,547
5	Erin Lamb & Phil Lamb	£7,504
6	Lynda Buchan & David Buchan	£7,232
7	Loic Pougeolle & Susan Pougeolle	£6,338
8	Paul Tonkin & Joanne Heeraman	£6,308
9	Yvonne Sherry & Nigel Sherry	£6,192
10	Paul Hammond & Gosia Hammond	£6,172
11	Margaret Foster & Ian Foster	£6,123
12	Lorraine Collins & Mark Collins	£5,869
13	Mike Victoros	£5,766
14	Neil Hawkes & Rose Lloyd	£5,626
15	Anthony Mervin	£5,517
16	Richard White & Kim White	£5,513
17	Paul Meikle	£5,507
18	Chris Jenkinson & Jean Jenkinson	£5,459
19	Peter Savidge	£5,423
20	Sean Nicholls & Maura Nicholls	£5,365
21	Terry Williams & Diane Williams	£5,259
22	Jean Sidhu & Antony Watkins	£5,228
23	Satwinder Sagoo	£5,225
24	Hilary Maynard	£5,081
25	Karen Hall & Robert Evans	£5,025
26	Melissa Squires & Ian Slade	£5,018
27	Sarah Lovelock & Maggie Lovelock	£4,903
28	Ian Williams & Sally Mellor	£4,887
29	Heather Williams & Graham Williams	£4,795
30	lan Wightmore & Deborah Wightmore	£4,795
31	Martyn Cunningham	£4,721
32	Emma Parker & Steve Kendrick	£4,669
33	Kelly Elliott & Steve Elliott	£4,651
34	Brian Carroll & Jean Carroll	£4,573
35	David Marsden & Elizabeth Marsden	£4,554
36	Philip Palmer	£4,543
37	Andrew Webber & Kerryann Perry	£4,514
38	Mark Oreilly & Sue Oreilly	£4,481
39	Jason Morris	£4,455
40	Alison Beal & Geoffrey Ault	£4,451
41	Paul Towler & Andrea Towler	£4,417
42	Kira Thomas & Andrew Thomas	£4,400
43	Jane Mousley & David Mousley	£4,378
44	Patrick Mckenna	£4,374
45	Keith Glass & Margaret Holvec	£4,343
46	Jeffrey Margrave	£4,340
47	Marie Simmonds & Jeremy Simmonds	£4,323
48	Alex Langler & Kathleen Langler	£4,322
49	Stephen Radford	£4,279
50	Gillian Barry & Jonathan Barry	£4,266



Personal Sales Group

This figure will not include break-away Gold Distributors or non-qualifying Gold Distributors (includes all adjustments).

Distributor Name	Sales
Kevin Rider	£17,715
Stuart Heard & Robyn-Lee Heard	£17,439
Paul Blaxall & Carolyn Blaxall	£16,320
Janet Mitchell & Andrew Mitchell	£16,287
Debra Pusey & Oliver Pusey	£16,245
Marie Simmonds & Jeremy Simmonds	£16,064
Ann Coe & John Coe	£15,417
Stephen Jessop	£15,350
Robert Dolan & Jacqueline Dolan	£15,162
Tracey Payne & Harvey Kent	£14,875
Christopher Smith & Sarah Smith	£14,809
Adam Swire & Deborah Heron	£14,210
Julie Cotton & Neil Tomkinson	£14,075
Terry Hodge & Jane Hodge	£14,013
Mikaela Brown & Andrew Brown	£13,615
Johanna Peuleve & Stuart Peuleve	£13,457
Martin Gardner & Allison Butterworth	£13,369
Stacy Beck & Jonathan Beck	£13,327
Helen Allgood & Paul Allgood	£13,273
Sheelagh Humphries & Paul Humphries	£13,053
John Halsall & Janice Halsall	£12,657
Colin Turnbull & Sarby Turnbull	£12,530
Kate Lee & Nicola Spence	£12,112
Tracy Sheehan & David Sheehan	£12,036
Susan Walton	£12,021
Annette Bradley	£12,005
David Bole & Lynn Bole	£11,850
Paul Meikle	£11,735
Graham James & Christine James	£11,623
Abigail Colclough	£11,478
Steven Divito	£11,220
Melissa Squires & Ian Slade	£11,108
Keith Sandland & Helen Sandland	£10,989
Peter Wellock & Myrna Wellock	£10,960
Linda Cannings & Alan Cannings	£10,931
Beryl Wynter & Aaron Smalling	£10,892
James White & Jane White	£10,839
Jane Mousley & David Mousley	£10,826
Jeffrey Topple & Frances Topple	£10,773
Peter Neesham & Caren Neesham	£10,660
James Curtis	£10,531
Chris Mason-Paull & Wendy Mason-Paull	£10,286
John Gavin Scott & Bonnie Arapes	£10,207
Andrew Webber & Kerryann Perry	£10,029
Stephen Wilson & Marie Bell	£9,962
Vincent Tsoi & Lorraine Tsoi	£9,951
Richard Houseago & Vanadis Fox	£9,903
Gail Drew & Darren Drew	£9,884
Norman Grundy & Joanne Grundy	£9,863
Diane Rattray & Paul Rattray	£9,831

Recognition **Top performers**



New Business Sales

This figure includes all new initiations plus their sales from Period 13-2

Distributor Name

es	Distributor Name	Sales
15	Doug Roper & Sandra Roper	£9,042
39	Debra Pusey & Oliver Pusey	£5,559
20	Stephen Smith & Dennis Chamberlain	£5,313
87	Paul Flintoft	£4,885
45	Stephen Jessop	£4,641
64	Karen Young & Neil Young	£4,486
17	Jane Dunkerley & John Dunkerley	£4,485
50	David Wilson & Julie Knight	£4,473
62	Paul Heaton & Deborah Norfolk	£4,361
75	John Gavin Scott & Bonnie Arapes	£4,220
09	Karen Jordan & Kenneth Rooney	£4,184
10	Brian Hobbs & Deborah Hobbs	£3,985
75	Stanley Stewart & Roy Stewart	£3,826
13	Robert Dolan & Jacqueline Dolan	£3,611
15	Kevin Rider	£3,482
57	Martin Gardner & Allison Butterworth	£3,475
69	Caroline Thompson & Philip Thompson	£3,470
27	Louise Wilson & David Wilson	£3,459
73	Sarah Philp & Timothy Philp	£3,402
53	Richard Chantler & Clare Chantler	£3,388
57	Neil Maclean & Susan Maclean	£3,223
30	Ann Tawn	£3,211
30 12	Paul Tawn & Clare Bason	£3,209
36	Havley Nash & Chris Nash	
30 21	Robert Grinev-Branch & Marianna Grinev-Branch	£3,187
05	Georgina Gale & Phil Gale	£3,161
50	Ian Williams & Sally Mellor	£3,140
35	Karen Marriott & Kevin Marriott	£3,054
		£3,048
23	Andrew Buxton & Laura Kelly Paula Matsikidze	£3,048
78 20	Louise Down & Lee Down	£2,990
	Sharon Bird & Andrew Bird	£2,953
08		£2,952
89	Steve Roper & Debbie Roper	£2,938
60	Andrew Boswell & Sue Boswell	£2,919
31	Ashleigh Bibby & Roxanne Golding	£2,911
92	Melissa Squires & Ian Slade	£2,852
39	Richard Peuleve & Helen Peuleve	£2,811
26	Vincent Tsoi & Lorraine Tsoi	£2,770
73	Samwise Garrard	£2,763
60	Clive Currier & Bev Currier	£2,678
31	Sam King	£2,591
86	Ivan Darch	£2,590
07	Helen Walsh & Andrew Walsh	£2,555
29	Barry White	£2,475
62	David Wise	£2,446
51	Chris Woodward & Joanna Mchaffie	£2,375
03	Jillian Griffiths & Peter Griffiths	£2,356
84	Ramon Laing & Sylvia Laing	£2,346
63	Sandra Brown	£2,305
31	Alan Gray & Rae Gray	£2,294

Kleene_e Bulk Sales

Sales

No Distributor Name

Sales

No. Distributor Name

No.	Distributor Name	Sales
101	Clare Whitelock & Martin Whitelock	41382
102	Gabrielle Broadstock & Paul Broadstock	40949
103	Graham Hyde & Catherine Hyde	40715
104	Mike Gough & Dawn Gough	40512
105 106	Debbie Gee & David White Amanda Holland & Andrew Holland	39602 39575
100	Roger Green & Barbara Green	38872
107	Kevin Rider	38197
109	Christopher Reay & Lesley Coan	38044
110	Jay Singh	37646
111	Alexandra Tuesley	37509
112	Julie Collier & Peter Richards	37410
113	Andrew Buxton & Laura Kelly	36936
114	John English & Wendy English	36516
115	James Curtis	36201
116	Melanie Wilson & Andrew Wilson Paul Tawn & Clare Bason	36141
117 118	Sunil Popat	35086 35086
119	Caroline Thompson & Philip Thompson	34199
120	Su Bains & Jas Bains	34067
121	Sharon Bird & Andrew Bird	33968
122	Steve Johnson & Rosemary Rowntree	33909
123	Alan Meldrum	33793
124	Derrick Longwright & Maria Longwright	33478
125	John Webb & Kathryn Price	32701
126	Toby Acton & Donna Gold	32355
127	Keith Sandland & Helen Sandland	32002
128	Andrew Ridley & Louise Lee	30382
129 130	Graham Long & Georgina Long Richard Houseago & Vanadis Fox	30339 30328
130	Eamonn Roe & Anne Roe	30021
132	David Birtwistle & Angela Tonkin	29895
133	Ron Speirs & Judy Speirs	29749
134	Trish Fisher & Lee Fisher	29381
135	Denise Neal & Stephen Neal	29295
136	Kerry Stonall & Paul Stonall	29279
137	Michael Laydon & Sandra Laydon	29143
138	Martin Bell & Caroline Roberts	28175
139	Andrew Meldrum & Ann Meldrum	27736
140 141	John Halsall & Janice Halsall Ram Singh & Joginder Singh	27732 27326
141	Ian Clarke & Agnieszka Clarke	26624
143	Barbara Ann Peachey & Alan John Peachey	26507
144	Chantele Travis & Barry Travis	26401
145	Alison Ogden & Michael Ogden	25622
146	Brian Manchester & Julie Templeton	25297
147	Debra Pusey & Oliver Pusey	25087
148	Rhian Jones & E Anthony Jones	24759
149	Karim Karmali	24704
150	David Pope	23496
151	Nicola Neville & Jerome Neville Stuart Mckibbin & Gail Mckibbin	23388
152 153	Peter Dutton & Sheryl Dutton	23358 23104
153	Stephen Clark	23104
155	Cindy Brown & David Brown	22923
156	Laurence Wiseman & Rosemary Wiseman	22912
157	Robert Wellock	22893
158	Jennifer Amos & Martin Amos	22248
159	Gary Cooper & Jackie Norris	21985
160	Seph Oconnell & Sarah Watson	21833
161	Lesley Burroughs	21820
162	Robert Dolan & Jacqueline Dolan	21616
163	Michael Allsop & Jennifer Allsop	21069
164 165	Stuart Heard & Robyn-Lee Heard Terry Hodge & Jane Hodge	20813 20802
166	Amelia Mchard & Hannah Mchard	20302
167	Harold Fulton & Minnie Fulton	20420

≝ TOP 500

168	Paul Meikle	19796
169	Michael Wallace & Janet Wallace	19738
170	Linda Stanley & Ian Stanley	19433
171	Georgina Goodger & Will Goodger	19373
172	Jen Luke & Garry Luke	19262
173 174	Ivan Darch Christine Sykes	19205 19095
174	Joseph Odonnell	18322
176	Elaine Spafford & Martin Spafford	18126
177	John Smith	18081
178	Richard Peuleve & Helen Peuleve	18009
179	Phil Curtis	17949
180	Gerry Melanephy & Maureen Mcloughlin	17829
181	Karen Flitton & Peter Flitton	17600
182	Steve Chambers & Cathy Chambers	17580
183	Elizabeth Pope & Jason Hardy	17551
184	Marie Simmonds & Jeremy Simmonds	17465
185	Paul Melville	17397
186	Mark Wildman & Sarah Wildman	17322 17311
187 188	John Gilham & Wendy Nimmo Alison Thomas & Kevin Thomas	17165
189	Norman Grundy & Joanne Grundy	17151
190	Maria Kowalkowski & Lee Kowalkowski	16986
191	Conor Treanor & Linda Treanor	16868
192	Timothy Pace & Tina Pace	16821
193	Christopher Conroy	16806
194	Lorraine Balcombe & Ian Balcombe	16806
195	Karen Boardman & Scott Boardman	16799
196	Christine Foster & Jim Foster	16570
197	Sakuntla Kalyan & Richard Lovesey	16484
198	Colin Turnbull & Sarby Turnbull	16273
199	Kevin Sands	16256
200	Heather Brown	16050
201 202	Ann Coe & John Coe Jillian Griffiths & Peter Griffiths	15990 15947
202	Paul Flintoft	15858
203	Mikaela Brown & Andrew Brown	15825
205	John Beesley & Karina Beesley	15820
206	Tony Fasulo & Julie White	15806
207	Steven Harding & Narissa Mather	15763
208	Karen Jordan & Kenneth Rooney	15713
209	Tony Vallerine & Wendy Vallerine	15700
210	Terry Hayden	15694
211	John Clements & Sophia Clements	15681
212	Alnashir Ratanshi & Yasmin Ratanshi	15681
213	Gill Sepe & Donato Sepe	15584
214 215	Justin Rowe & Tracy Bell Gloria Davies & Clive Davies	15368 15260
215	Mark Law & Diana Searle	15234
217	James Dale & Claire Daniels	14995
218	Helen Walsh & Andrew Walsh	14863
219	Barry Bradbury & Cecilia Bradbury	14657
220	Jackie Bower & Stuart Bower	14548
221	Coleen Batchelor & Stephen Batchelor	14480
222	Janet Mitchell & Andrew Mitchell	14375
223	Steven Clements	14373
224	Angela Burchell & Stephen Burchell	14373
225	David Rhodes & Christine Rhodes	14357
226	Lyn Davies & Tony Davies	14319
227	Angela Wallace	14308
228	David Wilson & Julie Knight	14233
229 230	Catherine Lord & Stephen Lord Louise Puttick	14065 14041
230	Rosemary Day & Christopher Day	14041
231	Martyn Cunningham	14033
232	Sharon Bullock & David Taylor	14029
234	Louise Wellock & Nathan Sylvester	13990
	, -	

No.	Distributor Name	Sales
235	Tim Sandom	13931
236	David Byatt & Janet Smith	13931
237	Darryl Allen	13853
238	Sandra Brown	13853
239	Patrick Loftus & Helen Loftus	13823
240	Julian Pike & Karen Pike	13762
241	Ann Searle & Philip Linsey	13661
242 243	Paul Blaxall & Carolyn Blaxall Tavis Taylor	13600
243	Sheila Fowler & Nigel Fowler	13597 13479
244	Gareth Duffy & Gil Duffy	13334
246	Diane Owen & Geoff Owen	13299
247	Gordon Davidson & Patrick Davidson	13272
248	David Mccreath & Judith Mccreath	13053
249	Anthony Peacham & Susan Peacham	13012
250	lain Swanston & Jackie Swanston	12976
251	Georgina Gale & Phil Gale	12899
252	Clive Currier & Bev Currier	12869
253	Colin Sadler & Charlene Sadler	12857
254	Linda Gower & Tony Gower	12856
255	Narendra Kalon & Kashmir Kalon	12816
256 257	Martina Mcgrath & James Mcgrath	12802
257	Stephen Jessop Omran Zaman	12792 12767
250	Maria Treanor & Shane Treanor	12707
260	Jude Joyce & Steve Joyce	12710
261	Michael Godwin	12672
262	Pamela Jarvis	12667
263	Yvonne Coffey & Jonathan Coffey	12640
264	Arthur Cuthbert & Susan Cuthbert	12557
265	Daniel Marshall & Michelle Marshall	12519
266	Clive Lennard & Pamela Lennard	12474
267	Carole Sunter & James Sunter	12409
268	Tracey Payne & Harvey Kent	12396
269	June Love & David Love	12374
270 271	Gareth Jones & Jeanette Jones Christopher Young & Helena Edwards	12373 12373
271	Christopher Smith & Sarah Smith	12373
272	Jeffrey Topple & Frances Topple	12340
274	Andrew Hunt & Denise Hunt	12280
275	Gill Evans & Tim Evans	12210
276	Craig Lomas & Linda Lomas	12182
277	Amy Warrington	11969
278	Brian Mooney & Sharon Treanor	11966
279	John Clease & Kath Clease	11845
280	Adam Swire & Deborah Heron	11842
281	John Morgan & Gilly Mc Crone	11798
282	Allan Ledwidge Julie Cotton & Neil Tomkinson	11767
283 284	Gerard Coste	11729 11727
285	Gerard Tucker-Mawr & Claire Tucker-Mawr	11659
286	Richard Fallowfield & Ranti Fallowfield	11617
287	Bernie Klinger & Barbara Klinger	11546
288	Steven Mee & Jaqueline Mullings	11474
289	Christopher Marshall & Lynne Marshall	11421
290	Caroline Harvey & Simon Harvey	11415
291	Neil Maclean & Susan Maclean	11244
292	Johanna Peuleve & Stuart Peuleve	11214
293	Peter Neesham & Caren Neesham	11114
294	Stacy Beck & Jonathan Beck	11106
295	Sharon Davis & Craig Davis	11100
296	James White & Jane White Robert Young & Clare Means	11087
297 298	Robert Young & Clare Mears Henry Crosby & Diana Crosby	11087
298	Barry Mitchell & Nina Mitchell	11009 10907
300	Raymond Satchell & Lorraine Satchell	10901
301	Sheelagh Humphries & Paul Humphries	10878

See the back page for our TOP 100 achievers

	Distributor Name	Sales
302	Christine Lappin	10872
303	Douglas Hamilton & Kirsteen Hamilton	10846
304	David Gerry & Jenny Gerry	10826
305	Kim Atherton	10791
306	Trevor Rawding & Janet Rawding	10775
307	Kimberley Sunter	10773
308 309	Robert Gould Ian Parker & Carol Parker	10762
309 310	Stuart Chantler & Claire Garrod	10733 10724
310	Bill Caddy	10724
312	Seamus Houghton & Clare Houghton	10699
313	Kodwo Anderson	10617
314	Keith King & Veronica King	10617
315	Pierce Hartley & Janet Hartley	10602
316	Gavin Thomson	10528
317	Fay Roe & Andrew Roe	10525
318	Roger Coupe & Gillian Coupe	10498
319	Wendy Fielding	10358
320	Veronica Nixon	10341
321	Joanne Powell	10281
322	Steven Bond	10279
323	Darren Simmons & Christina Simmons	10277
324	William Greaves & Helen Greaves	10271
325 326	Christine Brennan & Ian Brennan Lucinda Bennett & Nigel Manning	10232 10214
326 327	Sarah Philp & Timothy Philp	10214
327	Stephen Gilbert & Rebecca Gilbert	10210
329	Bob Goulding & Diane Goulding	10133
330	Robert Annan & Rosemary Annan	10172
331	Ian Pilkington & Pauline Pilkington	10124
332	Norah Bohan	10096
333	Margaret Jarman	10094
334	Kate Lee & Nicola Spence	10093
335	Gail Drew & Darren Drew	10073
336	Peter Monroe & Jean Monroe	10070
337	William Burgess & Agnes Burgess	10043
338	Susan Walton	10017
339	Annette Bradley	10004
340	Stephen Shepherd & Laine Shepherd	9991
341	John Caton & Jenny Caton	9897
342	Samantha Rushton & Dean Worrall David Bole & Lynn Bole	9887
343 344	David Bole & Lynn Bole Daisy Fickling & Richard Fickling	9875 9853
344 345	Lynda Platts & Pauline Bell	9852
345 346	Sue Phoenix	9852
340 347	Richard Brownridge & Greta Brownridge	9815
348	Geoffrey Davey & Berenice Davey	9748
349	Denys Harris & Laura Harris	9732
350	Donna Warr & Charles Warr	9694
351	Graham James & Christine James	9686
352	Frederick Mason & Karen Mason	9635
353	Jane Connor & Andrew Connor	9631
354	Shirley Pere & John Barnes	9621
355	Nichola Walmsley & David Walmsley	9598
356	Charlie Whitton & Gillian Whitton	9578
357	Andrew Williams & Cheryl Williams	9474
358	Marion Homer & Anthony Homer	9463
359	Richard Roberts	9452
360	Susan Hook	9367
361	Steven Divito Mira Herman & Natalie Lofthouse	9350
		9346
362		
362 363	Kathleen Watson	9259 9259
362 363 364	Javid Khan	9259
362 363 364 365	Javid Khan Melissa Squires & lan Slade	9259 9256
362 363 364	Javid Khan	9259

No.	Distributor Name	Sales
369	Barbara Margaret Webb	9171
370	Karen Glew & Steven Glew	9125
371 372	Jim Smith & Vicky Smith	9118 9109
372	Linda Cannings & Alan Cannings David Luke & Elaine Luke	9093
374	Roger Mantle & Simon Mantle	9078
375	Beryl Wynter & Aaron Smalling	9076
376	Liz Gowland & Andy Gowland	9067
377	Alan Larner & Rebekah Larner	9051
378	Terry Card	9050
379	Antony Gunn & Aileen Gunn	9037
380 381	Jane Mousley & David Mousley William Stevenson & Sharon Stevenson	9021 8993
382	Joe Croll	8982
383	Anthony Carrick & Leslie Carrick	8982
384	Sandra Ellis	8967
385	Tony Brown & Julie Brown	8946
386	William Warrington & Jane Warrington	8851
387	Michael Prior	8813
388	Tammy Mullins & Simon Lanning	8802
389 390	Chris Evans & Nicky Evans Stewart Lonsdale & Susan Allen	8789 8783
391	Graham Taylor & Simon Selfridge	8754
392	Robert Clifton & Jennifer Clifton	8750
393	Gordon Taylor & Glenys Taylor	8736
394	Harry Hancock	8723
395	Bev Townsend & Dave Townsend	8702
396	Brian Holmwood & Diane Holmwood	8676
397	Susan Hickson & Craig Hickson	8561
398 399	Vikki Titterrell & Bernie Titterrell Ryk Downes	8528 8494
400	Karen Marriott & Kevin Marriott	8463
401	Peter Legg & Cathy Legg	8460
402	Richard Tibbetts & Suzanne Tibbetts	8435
403	Lorraine Collins & Mark Collins	8434
404	Sara Eyres & Christopher Burras	8431
405	Chaitali Nath & Ajit Nath	8398
406 407	Andrew Webber & Kerryann Perry Stephen Wilson & Marie Bell	8358 8302
408	Arthur Bennett & Irene Bennett	8296
409	Vincent Tsoi & Lorraine Tsoi	8293
410	Graham Carter & Lorna Carter	8290
411	Tom Forbes & Kathryn Forbes	8244
412	Sarah Trim	8195
413	Diane Rattray & Paul Rattray	8192
414 415	Paul Tonkin & Joanne Heeraman Lee Henshaw & Fiona Henshaw	8144 8129
415	Albert Berry & Caroline Berry	8093
417	Susan Coleman & Robert Holdford	8089
418	Paul Hammond & Gosia Hammond	8081
419	Vanessa Hodgkinson & Mark Hodgkinson	8071
420	Mark Williamson & Lisa Hughes	8059
421	Isobel Orr & James Orr	7991
422	Justine Giergiel & Steve Giergiel	7985
423 424	David Potter Susan Green & Graham Green	7982 7975
424	Michele Moss & Henry Moss	7973
426	Peter Savidge	7971
427	Shaun Allsopp & Susan Allsopp	7964
428	Jean Sidhu & Antony Watkins	7948
429	Oswald Elrick	7932
430	David Arapes & Paula Arapes	7932
431	Paul Heaton & Deborah Norfolk	7915
432 433	John Mcnally & Lesley Mcnally Glyn Thomas & Rose Rees	7905 7902
433 434	Terry Williams & Diane Williams	7902
435	Patricia Fisher	7855
	-	

Emma Mackelden & Mark Mackelden Vivienne Washington & Richard Washington Susan Blunt Mel Tyler & Glenn Tyler Carol Ashmore & Simon Ashmore Alex Langler & Kathleen Langler Andrew De Caso & Vicky De Caso Paul Bate & Thomas Johnson Diana Schuch & Alan Ward Anita Morris Alex Dewar Karl-Josef Mergler & Brigitte Mergler Neil Hawkes & Rose Lloyd Nigel Le Long Richard White & Kim White	7820 7814 7808 7808 7808 7807 7801 7790 7770 7773 7771 7745 7708 7703
Susan Blunt Mel Tyler & Glenn Tyler Carol Ashmore & Simon Ashmore Alex Langler & Kathleen Langler Andrew De Caso & Vicky De Caso Paul Bate & Thomas Johnson Diana Schuch & Alan Ward Anita Morris Alex Dewar Karl-Josef Mergler & Brigitte Mergler Neil Hawkes & Rose Lloyd Nigel Le Long	7808 7808 7808 7807 7801 7790 7773 7771 7775 7775 7708
Mel Tyler & Glenn Tyler Carol Ashmore & Simon Ashmore Alex Langler & Kathleen Langler Andrew De Caso & Vicky De Caso Paul Bate & Thomas Johnson Diana Schuch & Alan Ward Anita Morris Alex Dewar Karl-Josef Mergler & Brigitte Mergler Neil Hawkes & Rose Lloyd Nigel Le Long	7808 7808 7807 7801 7790 7773 7771 7775 7745 7708
Carol Ashmore & Simon Ashmore Alex Langler & Kathleen Langler Andrew De Caso & Vicky De Caso Paul Bate & Thomas Johnson Diana Schuch & Alan Ward Anita Morris Alex Dewar Karl-Josef Mergler & Brigitte Mergler Neil Hawkes & Rose Lloyd Nigel Le Long	7808 7807 7801 7790 7773 7771 77745 7708
Alex Langler & Kathleen Langler Andrew De Caso & Vicky De Caso Paul Bate & Thomas Johnson Diana Schuch & Alan Ward Anita Morris Alex Dewar Karl-Josef Mergler & Brigitte Mergler Neil Hawkes & Rose Lloyd Nigel Le Long	7807 7801 7790 7773 7771 7745 7708
Andrew De Caso & Vicky De Caso Paul Bate & Thomas Johnson Diana Schuch & Alan Ward Anita Morris Alex Dewar Karl-Josef Mergler & Brigitte Mergler Neil Hawkes & Rose Lloyd Nigel Le Long	7801 7790 7773 7771 7745 7708
Paul Bate & Thomas Johnson Diana Schuch & Alan Ward Anita Morris Alex Dewar Karl-Josef Mergler & Brigitte Mergler Neil Hawkes & Rose Lloyd Nigel Le Long	7790 7773 7771 7745 7708
Anita Morris Alex Dewar Karl-Josef Mergler & Brigitte Mergler Neil Hawkes & Rose Lloyd Nigel Le Long	7773 7771 7745 7708
Alex Dewar Karl-Josef Mergler & Brigitte Mergler Neil Hawkes & Rose Lloyd Nigel Le Long	7745 7708
Karl-Josef Mergler & Brigitte Mergler Neil Hawkes & Rose Lloyd Nigel Le Long	7708
Neil Hawkes & Rose Lloyd Nigel Le Long	
Nigel Le Long	7703
· · ·	
Richard White & Kim White	7697
	7676
Mike Victoros	7656
	7649
	7636 7627
	7627
	7618
0	7609
	7608
Ū.	7605
Geoff Taylor & Alison Moore	7594
Peter Rowe & Joyce Rowe	7562
Dean Copson & Flora Copson	7558
Mary Hession & Geraldine Twamley	7554
	7552
	7544
•	7544
	7540
	7538 7538
	7529
	7527
Lorna Elliott & Jason Elliott	7519
	7519
Richard Scott	7519
David Middleton	7519
	7519
	7518
,	7477
	7461
,	7452
	7452
	7436 7398
	7330
,	7188
	7180
Dean Rothwell & Rachel Rothwell	7179
Karen Lucas	7116
	7066
	7066
	7052
	6995
	6938
	6897
	6896
, .	6890 6875
	6875 6874
	6850
	6843
	Michael Barnaville & Anne Barnaville Sara Smith & Steven Smith Carlo Hrynkiewicz & Cherry Hrynkiewicz Ron Shypitka & Lyn Shypitka David Flannagan & Heather Flannagan Kira Thomas & Andrew Thomas Peter Abrahams & Angela Abrahams Sarah Jenkins Geoff Taylor & Alison Moore Peter Rowe & Joyce Rowe Dean Copson & Flora Copson Mary Hession & Geraldine Twamley Anthony Mervin David Notman Keith Glass & Margaret Holvec Adam Humphrey & Coleen Humphrey Peter Allan & Natalie Fawcett Rosie Ward & Jack Kerbel John Shearer John Greenwood Lorna Elliott & Jason Elliott Mark Domoney Richard Scott David Middleton Ian Ball & Lynne Ball Erin Lamb & Phil Lamb Wendy Vickers Sohai Ahmed Kelly Elliott & Steve Elliott Clare Haines Elizabeth Hyams & Ian Hyams Laura Mcloughlin & George Kerr Ann Ashley Lee Pattinson & Michelle Pattinson Mark Jones & Amanda Wilson Dean Rothwell & Rachel Rothwell Karen Lucas Stuart Hill Leslie Harris & Moira Harris Alana Banks & Keirth Banks Simon Matthews & Kerri Matthews Margaret Wright & Jacqui Whittingham Michael Wallace Michael Ankin & Shirley Ankin Kay Langford & Jeff Langford Jill Mason & David Mason Lynne Trowell & David Trowell Robert Webb & Dawne Kovan Michael Collin & Gwendoline Hannan



Kleene Volume Profit

Period 2

VP - 10%

VP - 10%
Paul Mcenhill
Richard Stapleton
Joanne Reeve
Hayley Allen
Kerry Smith
Isaac Short
Linda Smith
Emma Heaton
Keith Jenkins
Aileen Bright & Stephen Bright
Mark Single & Sarah Mills
Yvonne Segar & David Segar
David Griffiths & Gillian Griffiths
Grzegorz Sawicki & Anna Sawicka
Danielle Lynch & Andrew Siddle
Marilyn Jingree
Craig Lecter
Tania Fitzgerald
Neil Rhodes
Jeffrey Brash
Raymond Cuttill
Stephen Isaac
Alastair Smith
Kerry Wilson
Chris Beales
Mary Coombes
Steven Gooding
Kelly Howe
Violet Green & Clifford Green
Niomi Taylor & Terry Taylor
Afriyie Pepra-Ameyaw & Paul
Acheampong
Ren Van Wyk & Sheena Van Wyk
Claire Finney
Gillian Mogg & Barry Shephard
Nicole Allan
Marianne Taylor
John Spicer
Chris Balkaran
Sarah Thomas
Sophie Worboyes
Stephen Moyse
Katie Airstone & Tony Airstone
Kerry Rhodes
Alan Sefton
David Myles
Michael Phillips
Wayne Torrie
Trevor Conway & Nicola Harper Sarah Buttery
Samantha Nye
Vicky Schofield
Fidelia Akwari
Elena-Alina Gaitan
John Dey & Annette Dey
Helen Githiomi
Steven Pares
Jennie Webb
Colin Laver
Julie Sims
Alexander Sutcliffe
Jennifer Oneile

Peter David Chris Parker Alastair Miller Janet Staggs Catherine Bailey Joanne Frost Jenny Mckenzie Edward Twining lan Sharples Jackie Williamson Steve Holgate & Karen Wilkinson Anita Davison Steve Bagshaw Callum Shaw Emilia Michalek Sabira Ilvas Karen Conalty James Clement Mercy Oviawe Sharon Rawcliffe & Nick Rawcliffe Gill Robinson & David Robinson Angela Ferguson Michelle Thornton Tim Lenehan Jonathan Knight Noori Begum Emelia Carrigan John Wiley Sam Pritchard Annita Devin & Paul Devin Jillian Morrison Katarina Taylor Paula Johnson Susan Mccormack Tina Hollinsworth Daniela Virvara & Atif Mushtag Danny Rhodes Robert Law Otilia Firiza John Sigsworth & Andrea Sigsworth Peter Bukowski & Nicola Bukowski Richard Dunham Karen Mackel & Jacqueline Lee Sarah Bowskill Andrea St Hilaire Sarah Nash Charles Cheetham Joshua Sullivan Stuart Turner Amy Canham Tony Cunningham & Tanya Gordon Tracy Williams Mark Perry Beverley Robinson Robin Key Mark Gosling Jackie Double Jack Seymour & Verity Butler Richard Cormack & Ann Cormack Angela Kowalczyk Emma Clelland

Janice Sumiga

Robert Mcdonald

Carl Marriott
Helen Johnson
Tim Rawlinson
Ross Peckham & Sonia Peckham
Paul Ramsay
Tina Hutchinson
Michelle Jeeves & Samantha Jeeves
lan Graham
Paul Shingles
Rachel Mckenna
Rosie Jones & Gary Jones
Stacey Gallacher
Danniella Lucas
Gordon Mcgill & Fiona Mcgill
Christopher Shaw
Elizabeth Gaubert
Lisa Hankin
Glenn Furlong & Franceska Palmer
Corrinne Peacock
Serena Jarvis
David Hick
Erin Hoskins
Adrian Rice & Subrina Triggs
Karen Foster & John Foster
lan Broxton

VP - 13%

Gaynor Harrison Carmel O Neill & Patrick O Neill Richard Dellaway & Carole Dellaway Deborah Forester & Phillip Forester Louise Thompson Javne Grant Jacqueline Banks & Caroline Adan Lorraine Barnfield & Mark Barnicoat David Beatson & Emma Adams Gary Morris & Paula Snaith-Morris Hamish Storey & Kristina Grineva Leslie Herd & Yvonne Herd Debra Lavender Josef Sugu Karen Marsh & Lee Marsh Barry White Mark Salt Emma Kyffin & David Kyffin Harnek Singh Linda Lewis Brenda Lightowler & Graham Lightowler Gayle Wale Louise Salter Lisa Shine Iolanda Paul John Christie & Kerry Ashdown Menad Hamis Alvin Whitticombe Alison Stinson Craig Skellern Mark Andrews

Eric Newham Clive Mason & Mandy Wright

Joan Barnslev David Clarke Michael Cross Kay Cook Shane Shakir Kurt Miller Agberia Eburu Mark Owen & Amanda Turner Charis Lindsay Adam Mason-Paull David Haigbrown Ian Bamford & Natalie Day Vivienne Nwalema Paul Thorne & Susan Thorne Frederick Adams & Priscilla Adams Lee Harris & Rachel Powell Julian Swanton & Paula Swanton Antonio Delle Grazie & Teresa Delle Grazie Nathan Jackson & Michaela Jackson Jerry Eshelman & Lesley Eshelman Sean Batchelor-Manning & Michelle Lambert Graham Rimmer Emma Morrison Allan Farran Janine Stewart & Jonathan Stewart Neil Taylor Annalie Thomasson Lisa Davis Janis Rowlston & Paul Rowlston Stephen Marsh

VP - 15%

Andrew Fulton

 Amber Haines

 Steven Hallows

 Lewis Clarke

 Donna Whelband

 Dave Trembath

 Michael Winterburn

 David Anderson

 Gareth Matthews-Jones

 & Jennifer Matthews-Jones

 Jacqueline Corral & Blair Corral

 Karl Mc Cafferty

 Alexander Mobsby

VP - 18%

Paula Matsikidze Paul Raeburn & Lisa Raeburn Simon Patmore & Alison Patmore Paula Wright

VP - 21%

Andrew Davidson John Patterson & Pauline Gray

TEN ACTIVE WIDE - PERIOD 2

Steve Roper & Debbie Roper Craig White & Magdalena White Claire Rea & Peter Rea Michael Day & Jean Day Bob Webb Stuart Heard & Robyn-Lee Heard Allan Moffat & Billie-Dee Moffat

Sharon Goodwin

Rob Forster & Ray Aziz Antonio Briffa & Katharine Briffa Mike Gough & Dawn Gough John Hawkes & Jeanette Hawkes Peter White & Jackie White Karen Young & Neil Young

Jamie Stewart Period round up

amle

February may have been the shortest month of the year, but it was incredible for sponsoring. You're obviously doing more and that's showing. Period 4 is fast approaching and we want as many people as possible on Miami beach come November!

Of course, your sponsoring going up means that we have more new starters than ever before in the business. We also have the support for them too, though! On our YouTube channel, you'll find trainings on how to keep motivated, how to generate leads, getting to Gold, personally presenting and, most recently, how to use the Compound Effect to change your business. Subscribe to the channel at www.youtube.com/kleeenzehg and you'll be automatically notified whenever a new video is uploaded.

Facebook is also a great place for new starters to get help building their businesses. We have a community of over 3,500 Distributors on there now and every day they're sharing their tips and stories.

It's been over 60 days since the New Year Launch, so how are you getting on with your 2012 plan? We already have had some recordbreaking personal bests from people all over the Network in our Olympic year.

People have been breaking out of their comfort zones to take up ezeparty and boost their incomes in a relatively short space of time. I have no doubt that the introduction of party plan will complement our traditional catalogue business model. I've heard from a number of people saying their partner is going to run the Party Plan side while they continue with their customer bases. Other say their customers have embraced ezeparty and it has boosted their sales (and income), across the business. It really does seem like staying in is the new going out. Nadine Ward, Business Development Manager, has certainly inspired people to action with her ezeparty tour and training.

I know from Lisa Burke that her focus this year is to support business growth across the board in her capacity as Sales Director, not just in party plan, but in all areas. Whether it's speaking engagements at big distributor meetings, ensuring we have the right recognition in place as you can see from page or launching the Directors' Club, Lisa and the Sales team are working away, often behind the scenes to help you grow your income. There's nothing better than speaking to someone in person and everyone agrees that Kleeneze LIVE! events are much more intimate than our NIA Showcases, so ensure you get along to the nearest one to meet the head office team in person.

2012 has so much to offer, ensure you embrace the opportunity to make a positive change that you will remember for the rest of your life.





Recognition Top performers

≝тор 100

Kleene_e Bulk Sales

No.	Distributor Name	Sales
1	Nasko Ratchev	2195253
2	Lynn Macdonald	2194353
3	John Gavin Scott & Bonnie Arapes	2171596
4	Bob Webb	1081483
5	Allan Moffat & Billie-Dee Moffat	1024944
6	Terry Carr	863508
7	Rob Forster & Ray Aziz	863508
8	Gillian Nicholson	705536
9	Freda Fenn & Heather Summers	695100
10	Margaret Moore & Carren Arscott	691044
11	Muriel Judson & Tony Judson	665528
12	Glyn Hobden & Elizabeth Hobden	601903
13	John Hawkes & Jeanette Hawkes	578468
14	Chris Mason-Paull & Wendy Mason-Paull	578250
15	Peter White & Jackie White	537121
16	Sue Marshall & Bob Dalton	410588
17	Stephen Bourne & Anne Binks	372308
18	Mike Bibby & Amanda Bibby	358120
19	Gary Watson & Esther Watson	294039
20	Margaret Japp & Roy Japp	247261
21	Craig White & Magdalena White	203110
22	John Sharp & Steven Sharp	199421
23	Robert Gibbons	197032
23	Hazel Stephen & John Noble Stephen	192645
25	Andy Stephenson & Claire Stephenson	179468
26	Gordon Seldon & Judy Seldon	179203
20	Melvyn Mortimer & Lucy Mortimer	179203
27	Claire Rea & Peter Rea	
20 29		148382
29 30	Robert Higgins & Mary Higgins John Mckie & Sarah Mckie	141444
30 31		139995
	Stephen Geldard	139786
32	David Pemberton-Smith & Anne Pemberton-Smith	139187
33	Michael Day & Jean Day	123215
34	Judy Jodrell	119180
35	Philip Warrington & Jean Warrington	109702
36	Karen Young & Neil Young	104927
37	Raymond Turnbull & Miriam Turnbull	104800
38	John Donaldson & Anne Donaldson	100310
39	Sylvia Hood & Jack Hood	97053
40	Vie Robertson & Keith Robertson	96049
41	Heather Oneil & James Oneil	95793
42	John Prosser & Christine Prosser	94510
43	Geoff Webb & Fiona Webb	94430
44	Michael John Pirie & Susan Pirie	93960
45	Jill Corlett	90297
46	Antonio Briffa & Katharine Briffa	89897
47	Sue Burras & Geoffrey Burras	87885
48	Sue Ferguson & Steve Ferguson	87470
49	Andy Cooper & Carolyn Cooper	86462
50	Helen Lambert & Richard Woods	84546

No.	Distributor Name	Sales
51	Steve Roper & Debbie Roper	83557
52	Malcolm Ashmore	79107
52	Adele De Caso & Jaime De Caso	79107
54	Eamon Lynch & Marie Ryan	78806
55	Irene Wilson	76007
56	Peter Wellock & Myrna Wellock	73118
57	Glenn Royston & Caroline Royston	70410
58	Stephani Neville & Bill Neville	68822
59	Susan Darton & David Darton	68621
60	Michelle Kennedy	66832
61	Lauren Jackson & Peter Jackson	65490
62	Andrew Walkinshaw & Carolyn Walkinshaw	64394
63	Stephen Nell & Debra Nell	64133
64	David Bibby & Rosie Bibby	61812
65	Abigail Colclough	61362
66	Helen Allgood & Paul Allgood	61059
67	Caroline Harris & Craig Cox	60969
68	Chris Norton & Julia Norton	60566
69	John Holden & Jenny Holden	60039
70	Dave Horton & Susie Horton	58836
71	Trevor Mitchell	58778
72	Lindsay Gonsalves & Daniel Young	57626
73	David Branch & Samantha Branch	57570
74	Deborah Dewar & Allan Dewar	57503
75	Andrew Boswell & Sue Boswell	57198
76	Ramon Laing & Sylvia Laing	56248
77	Stephen Smith & Dennis Chamberlain	55589
78	Alf Bell & Carol Bell	55491
79	Jane Dunkerley & John Dunkerley	54175
80	Rosina Pocock	53851
81	Brian Harwood	53563
82	Christopher Brown & Louise Brown	53239
83	Eve Branch & Norman Branch	52727
84 05	Robert Grinev-Branch & Marianna Grinev-Branch	52727
85 06	Richard Chantler & Clare Chantler	51808
86 07	Anthony Greeves	51017
87 88	Carole Morris & Benny Morris Doug Roper & Sandra Roper	50921 49591
00 89	Gaynor Morgan	49591
90	Nuala Mcdonald & Ronan Mcdonald	49288
90 91	Craig Hawkes & Mary Hawkes	48790
92	Stanley Stewart & Roy Stewart	48714
93	Martin Gardner & Allison Butterworth	47330
93 94	Tracy Sheehan & David Sheehan	46745
95	Olivera Toner & Justin Toner	46621
96	Carol Simpson & Douglas Clark	44665
90 97	Teresa Divers & Bryony Hayward	44005
98	Angela Campbell & Norman Campbell	44253
99	Marcell Treanor & Joanne Treanor	44253
100	Belinda Clarke & Peter Clarke	43854
100		1000-1

Contact details. Kleeneze Ltd Express House Clayton Business Park Clayton Le Moors Accrington, BB5 5JY Website: www.kleeneze.co.uk +44 (0)844 848 5000 TO ORDER EXTRA COPIES USE CODE 55085

